

Evangelical Lutheran Church Social Service – Hong Kong

Tender Reference: ELCHK-BTS/T201807  
 Project: Lifestyle Reactivation Project:  
 Jockey Club Smart Homecare Solution  
 Brain Training System  
 Date of Enquiry: 13 AUG 2018  
 Date of reply: 14 AUG 2018

**Further clarification (1) on the tender proposal**

We have received some inquiries about this tender. The inquiries and our replies are listed below for the information of all bidders. All bidders shall take note of the information when formulating her proposal.

No. of Enquiry	Content of Clarification	Pages /Section of Specification
1	<b>Project Deliverables and Schedule</b> -The most time consuming part is CMS rather than the mini-games as we mentioned before, the two phases design is possible but tight. We would like to ask if: a. is it possible to have 5 mini-games done on first phase while the rest in the second? b. is it possible to extend the time on first phase?.	P.2 – Section 5
Answer	We expect the suppliers can follow the expected timeline and no extension of time is expected.	
2	<b>System Requirements</b> -Could you please clarify the version of I.E., Chrome, Safari and Firefox?	P.8 – Section 7 Point 7
Answer	The latest versions should be supported. Moreover, Chrome and Firefox are the main browsers.	
3	<b>Hardware</b> -Could you please clarify the hardware is "4 nodes as 1" or "the quantity is 4"?	P.9 – Section 9
Answer	The hardware is "4 nodes as 1" for VM configuration.	
4	<b>Hardware</b> -Does this tender require the purchase of the hardware? And we do not see the hardware consider the spec. of router, switch and firewall. Shall we consider?	P.9 – Section 9
Answer	This tender does not require the purchase of the Hardware. But suppliers should counter-propose the	

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	hardware configuration required if they find that there is deficiency in the above-stated hardware and infrastructure configuration.	
5	<b>Data Migration</b> <b>-Could you please clarify what kind of data need to be migrated? and how much is the data volume? Data type affects design of database .while data volume affect the time required.</b>	<b>P.12 – Section 10.4</b>
Answer	It is expected to import the user profile login information from LR system to Brain Training System in the initial stage. (Please refer to Part 8 – Capacity)	
6	<b>User Management Chart</b> <b>-We do have a counter propose of the user management chart at this moment, shall we do it now or right after the acceptance of tender?</b>	<b>P.18 – Appendix A</b>
Answer	Please fulfil and follow our tender requirements and propose new approach for our consideration.	
7	<b>According to Apple app store requirement, for all new submission of app, it must be iOS 11 or above, it is not possible to support iOS 8.</b>	<b>P.8 – Section 7 Point 2</b>
Answer	Please use the latest Apple app store requirement.	