

Integrated Discharge Support Programme for Elderly Patients

Name of NGOs :

Colaborating Hospital(s):

Table 1 - HST Throughput Statistics

Type of Services	2011 4Q	2012 1Q	Overall
	Number of elders served	Number of elders served	Number of elders served
(1) Nursing care: Vital signs monitoring			
(2) Nursing care : simple wound dressing			
(3) Personal care : e.g. transfer, food-feeding, bathing, hair washing, hair cutting, shaving, nail cutting, changing of clothes, toileting, disposal of urine and bowel waste, etc.			
(4) Elderly sitting			
(5) Home rehabilitation : e.g. restorative and maintenance rehabilitation / therapeutic exercise or activities			
(6) Home-making services			
(7) Home modifications;			
(8) Provision of meals			
(9) Transportation and escort services			
(10) Referral to social services			
(11) Residential/centre-based respite services			
(12) Transitional residential care services			
	2011 4Q	2012 1Q	Overall
	Number of days	Number of days	Number of days
(13) Transitional residential care services - average service duration (in days)			
	2011 4Q	2012 1Q	Overall
	Number of times	Number of times	Number of times
(14) Telephone calls made to and received from patients / carers under HST within office hour			
(15) Number of calls received for out-of-hour emergency support from patients/carers			
	HK\$		HK\$
(16) Average monthly fee income collected per Participant (HK\$)	Oct	Jan	
[Calculation formula = total monthly fee collected / Total no. of active case as at the end of each month (i.e. excluding cases closed during the month)]	Nov	Feb	
	Dec	Mar	

Table 2 - Carer Support Services by HST

Type of Services	2011 4Q	2012 1Q	Overall
	Number of times	Number of times	Number of times
Number of training classes organised			
(i) classroom training			
(ii) on site training			
Total			
Number of attendances by carers :			
(i) classroom training			
(ii) on site training			
Total			
Number of counseling sessions to (e.g. psychosocial counselling and emotional support) :			
(i) Participants			
(ii) Carers			
Total			
	2011 4Q	2012 1Q	Overall
Users' satisfaction level on the overall services of the Home Support Team	Number / %	Number / %	Number / %
(i) Number of survey forms received			
(ii) % of 非常满意			
(iii) % of 滿意			
(iv) % of 一般			
(v) % of 不滿意			
(vi) % of 非常不滿意			