

Be the Light

Spot
the Need



2017–2018
Annual Report



基督教香港信義會社會服務部
Evangelical Lutheran Church Social Service – Hong Kong

Be the Light Spot the Need

作時代
的燈台。
需要看見。

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Mission

To proclaim Jesus Christ's Gospel and to practice His serving spirit.

Vision

People-oriented, taking care of the more vulnerable groups; promptitude to the ever-changing needs, looking for innovation and effectiveness; striving for excellence, manifesting our care in every details.

Core Values

Mission, Justice, Integrity
Care, Unity, Creativity



Message from the Bishop

Bishop Rev. Chang Chun Wa

The church is the lampstand, and Christians are the light of the world – we know all too well about this. Our theme of the year is “Be the Light”, it also implies we should act as “Lampstand of the Times”, in which “the times” provide us with a context.

“The times” refer to the current situation in Hong Kong. The 20-year running-in period after the return of sovereignty of Hong Kong, as well as the influx of global funds, information and values, are rocking the territory. Amid these dramatic changes and shake-ups, some may come closer to God, while others may go for the dominion of darkness. Our role for the time being is to be the lampstand.

We must continue to serve, give and share, so that on seeing the lampstand, those who draw near to God will be comforted and encouraged, those who are lost in darkness will be guided back on the right track, and more importantly, those who are homeless and helpless will be able to chart the path ahead with faith. We must continue with our hard work, so that others may see our good deeds and glorify our Father in heaven.

Message from the Chairman

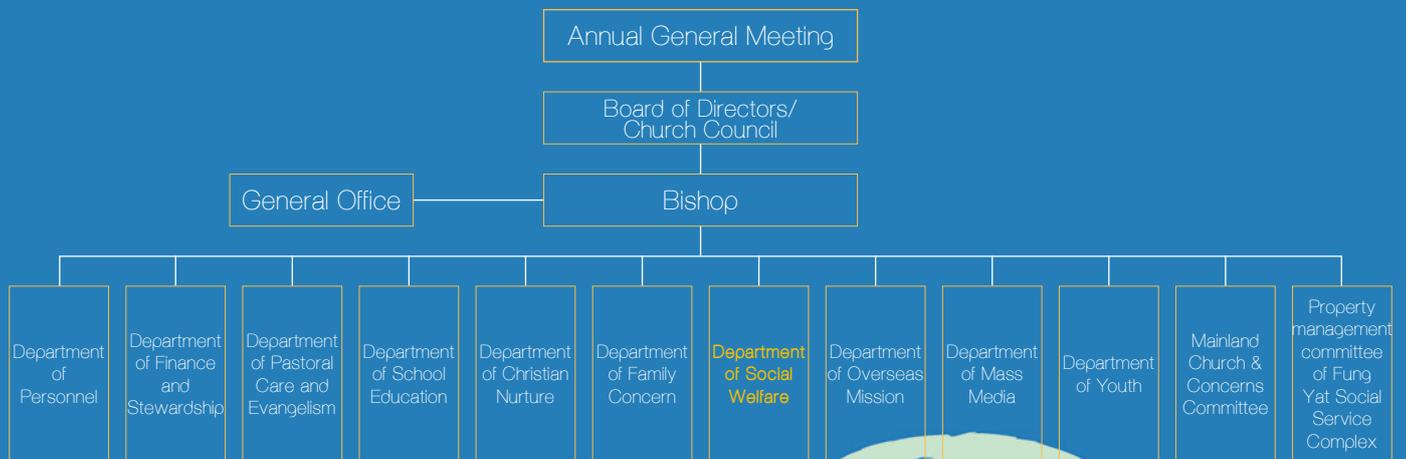
Mr. Kwok Kang Ming

Riding on the achievements of our predecessors, ELCSS-HK has been serving the community for over 40 years. We are now a 1,300-strong team with more than 50 service units. Thank God for giving us the opportunity to serve, and “Lutherans” for their tireless dedication, as evidenced by the commendations and awards received.

To align with needs of the society and organizational development, the Executive Committee will focus on corporate governance while rendering professional support to the management team, so as to be effectively accountable to our faith, the church and our service recipients.

Despite the ongoing challenges arising from personnel and financial issues, social changes and the government’s evolving social welfare policies, I am convinced that with concerted efforts, these challenges will become opportunities as we forge ahead.

Organization Structure



Work Report of ELCSS-HK

Our new five-year plan for 2017 to 2022 aims to further expand in three directions – to make an impact, to break new ground and to take enhance execution. The key tasks accomplished in 2017-2018 are presented as follows:

1. Promoting advocacy

We continued to monitor and follow up on community and social welfare issues of relevance, such as estate management at Shan King Estate, Kwai Chung District Health Centre, social issues of particular interest to young people and Hong Kong Rehabilitation Programme Plan. Externally, we joined several sector alliances, such as the Social Welfare Alliance Against Poverty. Internally, we set up an advocacy fund to encourage and finance various units. The fund sponsored four projects to encourage young people and women in Kwai Chung, Sheung Shui, Tin Shui Wai and Tuen Mun to express their concerns about community issues.

2. Sharing professional services

We shared our experience of adopting the proven service models with peers on several occasions, such as 10th Anniversary Sharing Session on Heartstrings Music Therapy Service and Seminar on Trauma and Healing in Intimate Relationships, as well as practical experience at

international seminars, such as the applications of narrative practice, the reflecting-team approach to rebuilding relationships between juvenile delinquents and society, and the applications of animal-assisted therapy.

3. Boosting collaboration in serving the community

We continued to promote a collaborative society by strengthening the ties between churches, social service units and schools in the same districts for establishing closer communications and relationships. The Gospel Development Foundation continued to encourage service units to carry out Gospel ministry by sponsoring a total of 36 projects involving 48 service units and 31 member churches.

4. Building capacity

We put extra efforts into replacing the current financial management system to raise efficiency, save human resources and produce more comprehensive financial data. We also made good use of the data in our electronic human resources system for allocation and management of human resources, and formulation of future remuneration/benefit policies. We commenced a review of our workforce structure and remuneration packages to develop a remuneration policy for sustainable development.

Organization structure of ELCSS-HK



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Our Services



Early Childhood Education Service

Admissions of our nursery schools have remained stable since the government's implementation of the Free Quality Kindergarten Education Scheme in September 2017. Seven nursery schools saw continued improvements to their central curriculum by setting up language, art and science groups. Regular meetings were held to systematically integrate and conduct courses such as stroke ordering and emergent writing, art creation and natural science. Emphasis was placed on the mental health of children as well by hosting with Wong Choi Ming Joyful Family Nurturing Centre parent-child activities in March 2018, well attended by preschool kids and their family members. Workshop for New Preschool Teachers and New Staff Orientation were arranged for new recruits, while workshops on language teaching strategies and preschool education were hosted for retaining teachers¹. To promote full awareness of hygiene and safety in the teaching environment, staff workshops related to health training on prevention of disease and knowledge of occupational safety and health were arranged. Our joint school graduation ceremony² was held for 201 graduates on 3 July 2017 at Kwai Tsing Theatre.



1 Language teaching strategy workshop



2 Performance in joint nursery school graduation ceremony



3 Around 500 people attend the happy family campaign



4 On the spot activity on campus: early childhood groups

Family Service

Wong Choi Ming Joyful Family Nurturing Centre carried out preventive family education and community start-up projects catering for the "six critical years" of child development. Funded by the Community Chest and coordinated by the Centre, Happiness to Share: A Project on Nurturing of Happy Families, a three-year project, was kicked off in September 2017 with the launch of an array of community-based happy family development and support services across the territory to enhance family functions and develop a "happy family" network. Drawing some 500 participants, a major happy family campaign³ was staged on 24 February 2018 at the Peak and the Hong Kong Park to convey the importance of love and parent-child interaction. The Centre continued to provide stationing social work service⁴ to seven nursery schools and two kindergartens, and year-round on-the-spot support to some kindergartens. It also implemented a child care pilot scheme funded by the Social Welfare Department to enhance the parenting knowledge and skills of grandparents. Funded by The Tsu Te Kian Charitable Trust, support services for pupils suspected to have or diagnosed with Attention Deficit/Hyperactivity Disorder and their parents were made available. A seminar-cum-pledge ceremony was held at the Lecture Hall of the Hong Kong Science Museum on 2 December, at which Dr. Chan Fung Ying, consultant of our Clinical Psychology Support Service, and Dr. Pau Yat Lun, our clinical psychologist, shared with over 200 attendees how to help pupils be more attentive and exercise better self-control through sports and mindfulness exercises.



Youth Service

We continued with our youth service featuring the theme of Dare to Dream, Live to Shine in line with the three areas of talent, family and youth participation. Sponsored by the Beat Drugs Fund, a Theatresports™ Competition¹ was staged this year to convey anti-drug messages through performances. More than 6,000 teenagers from over 20 secondary schools have participated in the project so far. District competitions and territory-wide open competitions were held in December 2017 and March 2018 respectively, in which 27 teams comprising 127 teenagers participated.

This year's Step Showcase, a large-scale annual joint talent show hosted by the Youth Service, was held outdoors at the Hong Kong Cultural Centre in Tsim Sha Tsui on 25 March 2018, and attended by 165 teenagers. Themed Step Showcase Evolution², the show integrated dance, music, magic, juggling and other talent elements. There were also booths for creative photography, popular handmade crafts, Indian painting, new sports experience, etc. We encouraged young people to care about our society. To this end, an intervention approach was adopted this year, with the launch of the first Escape Room X Youth Issues competition in October 2017 to encourage teenagers ponder on various issues, such as youth suicide, education and land policy, through different escape room games.

In light of ongoing concerns about mental health and suicide problems among young people in 2017, Share Respect for Life, Walk Together in Adversity Project – related to the Joyful@School Campaign sponsored by the Quality Education Fund was introduced in 15 secondary schools to promote the anti-adversity and caring culture in schools and families. Various youth service units also stepped up their prevention and education services in their communities by launching



1 Anti-drug performance in Theatresports™ Competition



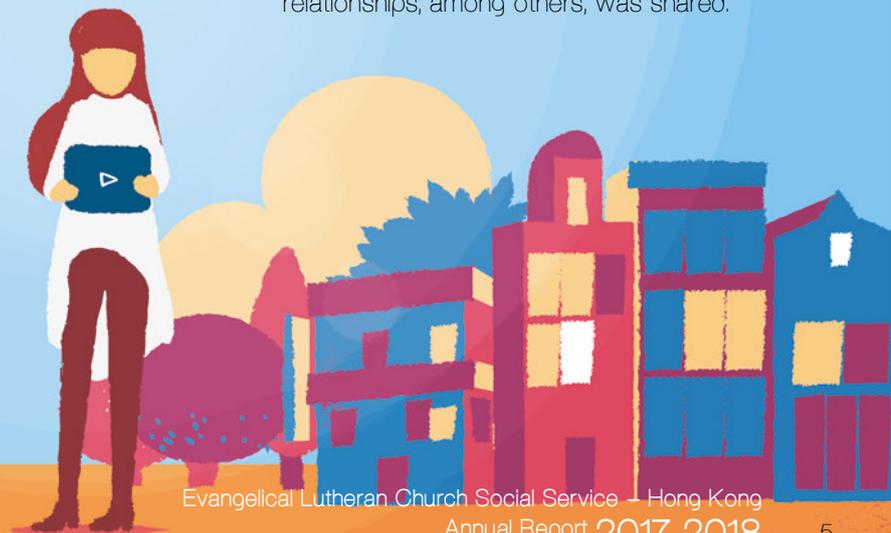
2 STEP Showcase Evolution



3 Community performance in "Lily of the Valley" Life Education Drama

Life Education Bi-weekly Event in November 2017 and February 2018. Our Hong Kong Youth Talent Institute also staged "Lily of the Valley" Life Education Drama from August 2017 to April 2018 in secondary schools and communities. Two special performances entitled "Lily of the Valley" Life Education Drama "The Fragile Butterfly"³ were held in April 2018 for parents, teachers and young workers at the Ngau Chi Wan Civic Centre to encourage people to reflect on the suicide problem among students.

With the sponsorship from the Jockey Club Charities Trust, our Career Development Service Team (New Territories West) for CLAP for Youth@JC Career & Life Adventure Planning carried out the Project YOU CAN, using narrative practice together with animal-assisted therapy. Through an array of animal-assisted activities, such as sharing experience of interacting with animals, taking care of abandoned dogs and establishing relationships with dogs, we helped young people experience their sense of being. An anniversary seminar was held in June 2017 to share with peers the changes young people had experienced after participating in the project. The Integrated Service Centre for Reconciliation held a seminar on support services for young victims in September 2017, at which the effectiveness and experience of the Silver Lining Project were shared. A seminar on Trauma and Healing in Intimate Relationships was held in February 2018, at which a survey on young parents' life stress was published, and the experience related to trauma and forgiveness in intimate relationships, among others, was shared.



Elderly Service

We continued with our existing services and launched additional services successfully in 2017. Our regular services, including the home support services for elderly people discharged from hospitals for which we won the bidding in Shatin and Tuen Mun; introduction of the "Scheme on Home Care and Support for Elderly Persons with Mild Impairment" by our Integrated Home Care Services; introduction of the "Dementia Community Support Scheme" in Shatin and Ma On Shan for elderly people with dementia; internal realignment of the Carer Training Centre and expansion of "Easy Escort Services"; completion of renovation works at Kwai Chung Neighbourhood Elderly Centre; Yu Chui Neighbourhood Elderly Centre's extension of services to its branch centre in City One Shatin; and provision of Chinese medicine support services at nursing homes, were implemented during the year.

In terms of resource development, 13 special projects/services were financed by different funds during the year, including Lifestyle Reactivation Project: Jockey Club Smart Homecare Solution (HK\$17 million funded by the Hong Kong Chief Executive Fund), Jockey Club Age-friendly City Project – Experience Never Gets Old, daytime activities of Smart Club · Joyous Senior Life for people with dementia, Golden Library's school services¹, Enhancing Self-Reliance's Easy Escort Services, Smart Club's services sponsored by YSL Foundation, Project Legacy² – Support Service for Families with Grandparents as Parents funded by the Community Chest, as well as daytime and overnight one-stop services for residential care homes for elderly people.

Remarkable progress was also made in other fields in 2017. In particular, Men in Jazz, after its earlier performance at the Chiayi City International Band Festival in Taiwan,



1 Golden Library: Inter-generational communication scheme



2 Project Legacy: Support service for families with grandparents as parents



3 Men in Jazz performs during the exchange tour



4 Project Crossroad – Life & Death Education and Support Service for Frail Elders receives the Top Ten Outstanding Service Award in the Best Practice Award in Social Welfare

embarked on a performance and exchange tour of Singapore, Malaysia and Brunei this year³. During the tour, the band was invited by the National Arts Council of Singapore to make a guest appearance at the Silver Arts Festival 2017. It was also the first Western-style band to perform in Brunei, which was highly valued and extensively covered by the local media. The band's director was also funded by the Hong Kong Arts Development Council to visit Singapore, Taiwan, the United States and Canada to study music development for people at golden age, and extended an invitation to Various Artists Saxophone Quartet (VASQ) from Poland to visit Hong Kong for musical exchange in October. Moreover, we summed up the decade-long experience of Heartstrings Music Therapy Service Programme by holding a professional sharing session featuring a decade's touching experience in music therapy. We were also invited to give a presentation on this programme at the World Congress of Music Therapy in Japan.

The promotion and development of our various services have received wide recognition from peers. During the year, we won numerous awards for our elderly services. For social enterprise operation, Essence Hub received an award in the Tithe Ethical Consumption Campaign in 2017 for a second year in a row as the most popular social enterprise among customers. Project Crossroad – Life & Death Education and Support Service for Frail Elders received the Top Ten Outstanding Service Award in the Best Practice Award in Social Welfare hosted by the Hong Kong Council of Social Service⁴. Two of our care workers received the Spirit in Care Work Award in recognition of their outstanding service and performance in the industry.

Our concerted efforts culminated in smooth execution and excellent performance in our work carried out in 2017. Looking forward to the coming year, the team will continue to encounter numerous potential crises and challenges, such as the weakening and aging of service recipients, acute shortage of care workers, heightened market-oriented service operations, frequent lodging of complaints against nursing homes. However, we are convinced that with the team's efforts and outstanding performance over the years, we can continue to deliver professional and quality services to meet the needs of elderly people.



Rehabilitation Service

Professional Chinese medicine practice and knowledge have been introduced into our rehabilitation services since 2015 through the Programme on Health Regimen for Mentally Handicapped Elderly covering six areas – the environment, daily life, diet, exercise, massage and acupuncture therapy as well as Chinese medicated diet. The programme was implemented in residential care homes for people with intellectual disabilities by adopting a modern nursing home management model. With the sponsorship from the Hong Kong Community Chest, a two-year project entitled Healthier Bone for Beautiful Community was rolled out during the year, which was Hong Kong's first-ever osteoporosis prevention and support scheme for those with intellectual disabilities and their caregivers. Under the scheme, 150 people with intellectual disabilities and their caregivers were recruited to undergo bone tests¹ and try out a medical procedure combining both Chinese and Western methods, such as taking glossy privet fruit powdered milk and receiving treatment using a high-frequency, low-amplitude interactive weight-bearing exercise machine, to improve bone density. A volunteer team was also set up to strengthen and broaden the community support network for people with intellectual disabilities and their caregivers to jointly cope with the challenge of aging.



1 People receive bone test from the Healthier Bone for Beautiful Community program



2 Singing competition in "Be a Superstar II"



3 Occupational Therapy Room in Kwai Chung District Support Centre

In addition to accommodating the needs arising from the aging of people with intellectual disabilities and their caregivers, we also placed emphasis on the opportunities for people with intellectual disabilities to unleash their potential. To this end, Be a Superstar II – Music Training Programme for People with Intellectual Disabilities² was hosted during the year to enable these people to showcase their musical talents and realise their self-worth. The programme featured Original Songs and Old Songs with New Lyrics competitions for the public to participate in, with A Positive Attitude Towards Life without Fear of Disabilities as the theme, to encourage the public to build an inclusive and caring community together.

The Kwai Chung District Support Centre³ was officially relocated to Luen Yuet House in Kwai Luen Estate in November 2017, and rendering services at the new premises was a move welcomed by all. Grace Rehabilitation Service and Kwai Shing Hostel also made arrangements for fire protection and building improvement works to comply with licensing requirements for hostels for those with disabilities, with works expected to commence by the end of 2018.



Drug Rehabilitation Service

In response to the recent changes in the types of drugs taken, the forms of taking drugs, and the needs for assistance from drug abusers, we must not only look at drug addiction in itself when dealing with drug abuse, but also assist drug abusers in coping with mental and psychological stress to help them regain the meaning of life.

Dr. Chan Ting Sam, professional consultant of the Hong Kong Institute of Educational Research at The Chinese University of Hong Kong, was invited to give our drug rehabilitation service workers a lecture on life review therapy aiming at personal reorientation during the year. This approach was successfully applied to drug abusers in helping them quit drugs.

During the year, seven Life Review experience camps¹ were arranged, in which 26 drug abusers shared how they reviewed their life. Although physically and mentally worn out by drugs, they understood why they live when revisiting their life journeys and 14 of them have decided to quit drugs and live afresh.

Thanks to the sponsorship from the Beat Drugs Fund, we launched a two-year social survey on Community Study on Drug Abusers of Methamphetamine in Hong Kong cum Exploratory Study of Chinese Medicine Treatment for Substance Abusers of Methamphetamine², with a focus on abuser



1 Life Review experience camp



2 Briefing session for Community Study on Drug Abusers of Methamphetamine in Hong Kong cum Exploratory Study of Chinese Medicine Treatment for Substance Abusers of Methamphetamine



3 Live Afresh with New Attitude song and Lyrics composition contest

profile, usage pattern, health, psychological and social impacts as well as a preliminary study on using Chinese medicine for relief treatment of sequelae suffered by abusers of methamphetamine. The programme is still in progress, involving more than 50 participants, whose sleep disorders and emotional instability were improved through the treatment.

During the year, through holding the Live Afresh with New Attitude song and lyrics composition contest³ with 49 entries received, we hoped that ex-drug abusers could share their past struggles and obstacles, and community members could express to those afflicted souls their support and encouragement. Rev. Dennis Kiang and band Fabel were invited to serve as adjudicators for the finals to select outstanding works with positive messages to encourage more fellows.

There are many hidden chronic drug abusers and drug-abusing parents in the community, who are unwilling to seek assistance voluntarily. To address the problem, we will launch Operation of Networking Hidden Drug Abusers and My Love, I Care in the coming year, the main initiative of which is to offer early support to hidden drug abusers, drug-abusing parents and their children through an outreach network.



Employment and Community Service

Grace Training and Development Centre has entered its 20th year of operation, with 18 training centres offering services in ten districts throughout the territory. Additional service centres were set up and new courses were offered to align with market needs on an ongoing basis. Foundation certificate programmes on Occupational Therapy Assistant and Physical Therapy Assistant were introduced during the year. The Centre received the Course Quality Assurance Award and ERB Employment Service Award from the Employees Retaining Board this year¹. Moreover, four of our instructors and students received ERB Outstanding Award for Instructors, ERB Outstanding Award for Trainees and ERB Merit Award for Trainees respectively, witnessing another recognition of the quality of our courses.

Kwai Chung Caring Network has been committing itself to offering support services to grassroots families in Tsuen Wan and Kwai Ching Districts by connecting the families in the community to form a mutual help network. Reading Partner Aunt², a picture book reading partner scheme which was vigorously expanded during the year, brought the joy and benefits of parent-child reading to the community. Moreover, we continued to show our care towards the health needs of grassroots women by setting up women's concern groups to voice their concerns.

Under the Integrated Employment Assistance Programme for Self-reliance, we launched a job-matching scheme vigorously during the year. This is a district-based scheme on searching companies and job vacancies to match jobs for job seekers in need, with 35 companies successfully recruited to register



1 Receive ERB Employment Service Award



2 Children listen to the reading partner aunt telling a story

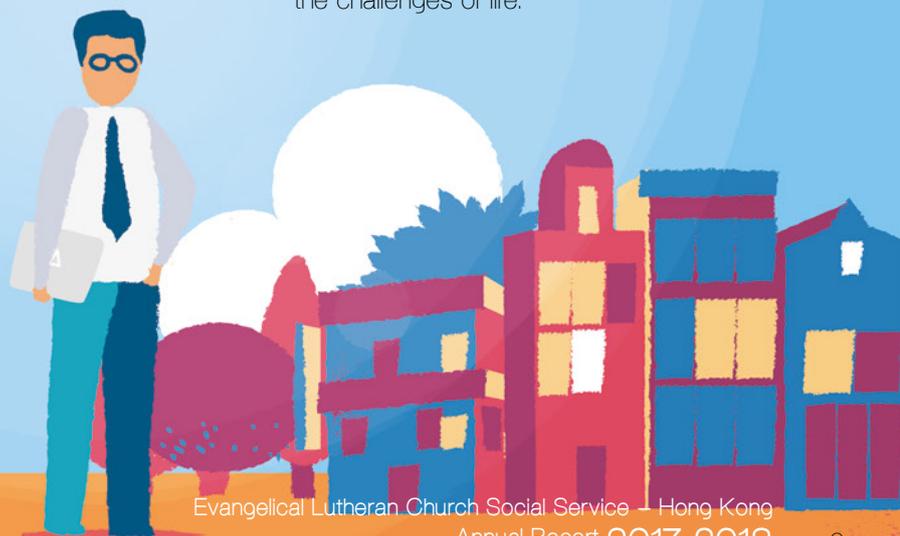


3 Zentangle soul self-healing course

in an employer network that offered more than 300 job vacancies. A small job fair was held every quarter, which was highly appreciated by employers and participants.

Grace Youth Camp, a cultural heritage conservation project on our institutional history, recorded more than 20,000 visits during the year. A Ma On Shan ecological conservation practice scheme funded by the Environment and Conservation Fund was launched this year, under which trained golden age guides conducted guided tours to enable the public to learn more about the unique natural geological and human historical knowledge of Ma On Shan. Moreover, the 2nd Hong Kong Mine Challenge was successfully held in February 2018. The theme of this year's contest focused on history, culture and conservation, attracting more than 170 teams comprising nearly 600 participants. Finally, Grace Youth Camp collaborated with Chung Hwa Book Company in publishing a book about the history of Ma On Shan Iron Mine, which is a collection of more than 30 former miners' stories telling the forgotten history of Hong Kong in the form of oral history.

During the year, the Professional Training Centre continued to deliver positive employee services as its principal focus, serving 5,140 participants and hosting various employee physical and mental health activities, such as leadership training in Laughter Yoga, Zentangle soul self-healing and so on, to draw employees' attention to their physical and mental health in a relaxed and lively way and to enhance their positive thinking to cope with the challenges of life.³



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Our Teams



Executive Committee and Management Committees (2017-2020) (as at 5/2018)

EXECUTIVE COMMITTEE

Chairman: Mr. KWOK Kang Ming
 Vice-Chairman: Dr. CHOW Siu Chun
 Dr. TANG Chi Kit
 Treasurer: Mr. LAM Kwai Yan
 Board Member: Mr. LEE Yat Wah Mr. CHOW Kam Siu
 Rev. LUK Chun Yiu Ms. BOK Hellen
 Mr. WONG Kan Leung Rev. TSANG Ho Yin
 Ms. CHEUNG Yin Kwan Rev. TANG Hing Sum
 Mr. TAI Ho Kwong Mr. LI Chi Hung
 Honorary Chief Executive: Ms. CHEUNG Yin Kwan (from 14.2018)
 Honorary Legal Consultant:
 Mr. CHAN Hon Piu Mr. KAM Wai Ip
 Ms. HO Yin Fong Mr. LEUNG Wing Hang

PERSONNEL COMMITTEE

Chairman: Dr. TANG Chi Kit
 Member: Mr. KWOK Kang Ming
 Rev. TSANG Ho Yin
 Mr. WONG Kan Leung
 Honorary Chief Executive: Ms. CHEUNG Yin Kwan (from 14.2018)
 Administration and HR Manager: Ms. LAI Sau Fong

FINANCE COMMITTEE

Chairman: Mr. LAM Kwai Yan
 Member: Mr. KWOK Kang Ming
 Mr. LI King Man
 Honorary Chief Executive: Ms. CHEUNG Yin Kwan (from 14.2018)
 Accounting Manager: Ms. WONG Yuk Wah

ELDERLY SERVICE MANAGEMENT COMMITTEE

Chairman: Mr. TAI Ho Kwong (from 17.5.2018)
 Ms. CHEUNG Yin Kwan (until 16.5.2018)
 Vice-Chairman: Ms. CHEUNG Yin Kwan (from 17.5.2018)
 Mr. TAI Ho Kwong (until 16.5.2018)
 Member: Mr. LI Chi Hung
 Dr. KONG Wing Ming
 Prof. LEUNG Yuk Ki
 Dr. CHU Wing Hong
 Assistant Chief Executive: Mr. HO Hin Ming

YOUTH SERVICE MANAGEMENT COMMITTEE

Chairman: Dr. TANG Chi Kit
 Vice-Chairman: Mr. LI Chi Hung
 Member: Mr. LI Kam Tong
 Dr. KWOK LAI Yuk Ching
 Rev. WONG Sing Heung
 Mr. MAK Yuk Wa
 Rev. HUI Siu Wan
 Assistant Chief Executive:
 Ms. CHAN Lai Kwan
 Consultant: Prof. LO Tit Wing
 Pastor LEE Chi Kong

DRUG REHABILITATION SERVICE MANAGEMENT COMMITTEE

Chairman: Dr. CHOW Siu Chun
 Vice-Chairman: Rev. TANG Hing Sum
 Member: Mr. KUEN Ping Yiu
 Mr. SZETO Ming Wong
 Ms. TSANG Pik Shan
 Rev. YAN Siu Wai
 Assistant Chief Executive: Mr. LIN Siu Sau

REHABILITATION SERVICE MANAGEMENT COMMITTEE

Chairman: Mr. CHOW Kam Siu
 Vice-Chairman: Rev. LUK Chun Yiu
 Member: Dr. TING Sik Chuen
 Dr. CHU Wing Hong
 Ms. LUK Hiu Tung
 Assistant Chief Executive: Mr. LIN Siu Sau

JOINT NURSERY SCHOOL MANAGEMENT COMMITTEE

Chairman: Rev. CHANG Chun Wa
 Member: Mr. KWOK Kang Ming
 Ms. BOK Hellen
 Assistant Chief Executive:
 Ms. CHAN Lai Kwan
 Service Director: Ms. LAU Yau Lin
 Principal: Ms. KONG Hoi Yan
 Ms. SHAR Hiu Yan
 Ms. CHOW Po Lai
 Ms. LEUNG Po Yue
 Ms. AU Yuk Ping
 Ms. LO Lai Fong
 Ms. CHUNG Yuen Yi



Management Team

(as at 5/2018)

Members of Executive Meeting

Back row, from left:

Wong Chi Kit, Ho Hin Ming, Hou Sze Nga, Cheung Kwok Chung, Lam Kam Lee, Lai Sau Fong, Lo So Sum, Sin Fung Yee, Chau Yuk Ying, Lai Lai Chun, Lin Siu Sau

Front row, from left:

Lau Chung, Wong Chui Yan, Cheung Yin Kwan (Honorary Chief Executive), Chuk Wing Hung, Chan Lai Kwan, Wong Yuk Wah, Lau Yau Lin



List of Managerial Staff

Honorary Chief Executive
Cheung Yin Kwan

Assistant Chief Executive (Elderly)
Ho Hin Ming

Assistant Chief Executive (Children,
Youth & Family Services)
Chan Lai Kwan

Assistant Chief Executive (Rehabilitation,
Drug Rehabilitation, Employment &
Community Service)
Lin Siu Sau

Administration and Human Resources
Manager
Lai Sau Fong

Accounting Manager
Wong Yuk Wah

Corporate Communication Manager
Hui Tim Lee

Information Technology Officer
Lam Pak

Youth Service

Service Director
Chau Yuk Ying

Chuk Wing Hung

Cheung Kwok Chung

Hou Sze Nga

Lai Lai Chun

Tin Shui Wai Integrated Youth
Service Centre
Lau Po Yee

Sheung Tak Integrated Youth
Service Centre
Chung Kai Kong

School Social Work Service
Tai Lin Mui

Life Angel Education Centre
Tai Lin Mui

Tuen Mun Integrated Youth
Service Centre
Lam Ho Yan

Lutheran Senior Citizen Club
Lam Ho Yan

Integrated Service Centre for
Reconciliation
Leung Wan Lung

North District Youth
Outreaching Social Work
Team
Lau Kwok Fan

Tin Shui Wai Youth
Outreaching Social Work
Team and Services for Young
Night Drifters
Wong Yuk Yi

Jockey Club Support
Project for Parents of New
Generation
Fong Man Chi

Central Youth Service
Chau Yuk Ying

Uncle Long Leg Letter Box
Chau Yuk Ying

Tai Wo Integrated Youth
Service Centre
Wong Sun Chu

North District Integrated
Youth Service Centre
Fung Pui

Youth Career Development
Service
Chiu Tak Choi

Hong Kong Youth Talent
Institute
Ku Ching Yin

Elderly Service

Service Director
Wong Chui Yan

Lo So Sum

Lau Chung

Wong Chi Kit

Lam Kam Lee

Tuen Mun Integrated Elderly
Service
Ho Kam

Easy Escort Service
Tang Siu Chau

Carer Training Center
Hsueh Ma Li

Communion Lutheran Elderly
Health Centre
Chan Wai Fong

Navigation Scheme for
young persons in Care
Services
Ngai Kei

Tuen Mun Enhanced Home
and Community Care
Service
Wong Yim Fong

Tuen Mun Home Care
Service Centre
Wong Yim Fong

Tuen Mun West Day Care
Centre for the Elderly
Mui Wing Man

Home Support Team of
the Integrated Discharge
Support Program for Elderly
Patients (TMH & POH)
Cheng Wai Han

Shan King Care and
Attention Home for the
Elderly
So Siu Yin

Lutheran Healthy Aging
Centre
So Siu Yin

Serene Court
Pang Hang Kit

Grace Court
Ng Chi Sing

Shatin District Community
Centre for the Golden-Aged
Pang Wei Sum

Shatin Rotary Club
Community Information
Technology College
Wong Ka Man

Wai Yin Association
Evergreen Centre
Pang Wei Sum

Sheen Hok Charitable Foundation
Kwan Shon Hing Yu Chui
Neighbourhood Elderly Centre
Tai On Man

Essence Hub
Pang Wei Sum

Kwai Chung Neighbourhood Elderly
Centre
Wong Kwan Sin

Shatin Caring Centre
Li Fung Yee

Integrated Home Care Services
(Agency and District-based)
Ng Ling Hang

Shatin Enhanced Home and
Community Care Service
Tang Yuk Ying

Enhanced Home and Community Care
Services (New Territories East)
Tang Yuk Ying

Home Support Team of the Integrated
Discharge Support Program for Elderly
Patients (PWH)
Li Fung Yee

Day Care Service & Pilot Scheme on
Community Care Service Voucher for
the Elderly (Pilot Scheme)
Li Fung Yee

Professional Health Care Team
Wong Chi Kit

Faith Home Care & Faith Bus
Li Fung Yee

Smart Club
Wu Wing Yin

Ma On Shan District Elderly
Community Centre
Tang Kwong Yue

Radiance Hub
Leung Mei Kuen

Chung On Neighbourhood Elderly
Centre
Ma Wing Yee

Early Childhood Education Service

Service Director
Lau Yau Lin

Chung On Nursery School
Shar Hiu Yan

Amazing Grace Nursery School
Lo Lai Fong

Hing Wah Nursery School
Leung Po Yue

Ling Kung Nursery School
Au Yuk Ping

Ling On Nursery School
Chow Po Lai

Grace Nursery School
Chung Yuen Yi

Kin Ming Nursery School
Kong Hoi Yan

Child Care Resources Centre
Lau Yau Lin

Rehabilitation Service

Service Director
Sin Fung Yee

Grace Rehabilitation Service
Hau Ping Cheuk

Kwai Chung District Support
Centre
Lo Ying Kit

Kwai Shing Hostel
Chan Pui Shan

Drug Rehabilitation Service

Enlighten Centre
Leung Yuk Kuen

Ling Oi Centre
Kwok Ka Ho

Ling Oi Tan Ka Wan Centre
Kwok Ka Ho

Employment & Community Service

Service Director
Sin Fung Yee

Professional Training Centre
Fan Man Tao

Grace Youth Camp
Fan Man Tao

Nam Chung Outdoor Activity
Centre
Fan Man Tao

Grace Training and
Development Centre
Cheng Wai Fong

Login Club for New Arrivals
Lo Pui Ki

Family Service

Service Director
Chau Yuk Ying

Lai Lai Chun
Sin Fung Yee

Wong Choi Ming Joyful Family
Nurturing Centre
Lai Lai Chun

Clinical Psychology Support
Service
Cheung Yin Lei

Grace Integrative Family
Services Centre
Leung Pui Suen

2017 Wu Cheng So Fong Memorial Scholarship, Outstanding Staff Award and Long Service Award

Wu Cheng So Fong Memorial Scholarship

Wong Ching
Lam Wai Pan
Chu Ka Man
Yip Chun Ho
Hsu Sha Lee
Yuen Nga Yi
Wan Chuen Hang
Tam Tsz Ho
Chan Sau Lai
Chow Wing Fong
Pong Hau Man
Wong Fung Lin
Hong Ho Ching

Outstanding Staff Award

Choi Mei Mei
Yu Po Ki
Lam Luk Yan
Chung Hiu Yan
Pang Wei Sum
Chiu Mei Siu
Lam Wai Pan
Keung Yuet Wa
Chow Sau Man
Yee Alice

Long Service Award

30 Years
Chan Ching Yee

25 Years
Cheung Kwok Chung
Leung Mei Po
Leung Yuk Sim
Pang Wei Sum
Lui Siu Lun

20 Years
Cheung Yin Lei
To Sea Mun
Tsoi Sun Fung
Ho Hin Ming
Chan Oi Shan
Lam Kai On
Fan Man Tao

Chung Kai Kong
Yeung Wai Ming
Tam Kwan Wah
Wong Kam Sau
Ip Mee Chun

15 Years
Hui Tim Lee
Cheng Wai Fong
Chan On Na
Ho Sau Chun
Leung Chuen Fa

Li Fung Yee
Kwok Wai Fong
Yiu Wing Ching
Cheng Lan Ho
Hon Man Kuk
Pun Siu Wa
Tse Long Keung
Lam Yui Ling

10 Years
Chan Man Yee
Ip Sau Ting
Liu Tak On
Kan Po Chi
Chan Sai Mui
Lin Baoqi
Leung Wing Suen
Chan Chun Wai
Chan Tsui Kwan
Hui Lai Ching
Lau Yuk Yu
Chan Ka Fai
Fok Fong Ting
Cheung Sui Ping
Lau Suet Ling
Cheng Mee Ling
Wong Chun Ming
Lam Sau Wai
Baleros Irving Alfred
Tang Hiu Shan
Lam Mei Ho
Fong Oi King
Chan Mei Fan
Mo Pik Yuk
Kwok Kam Ping
Chow Pui Ha
Koo Wai Lam
Lam Yin Fung
Ha Wong Ho
Liu Mui Fong
Cheung Kwai Ling
Chiu Shuk Han
Huang Wan Yan
Lee Yuen Hung
On King Lai
Chiu Yuen Man
Ngan Ka Lun
Yip Hon Sun
Yip Shuk Ching
Ho Tsz Kit

5 Years
Chan Lai Man
Ma Wing Yee
Ng Yui Mui
Fok King Sing
Wong Yuk Ying
Ng Chi Sing
Wong Yuet Sheung
Lam Ming Ho
Li Mei Lai
Lui Mui Ying

Leung Ka Yee
Wu Ka Hei
Ho Wing Yi
Ho Pui Chu
Cheng Sau Shuen
Chan Lok Yi
Yip Moon Che
Huang Feng Yueh
Lam Ho Yin
Yim Hoi Lee
Lee Man Yee
Wong Sau Fan
Hsu Sha Lee
Kong Hoi Yan
Liong Yi Ting
Chan Kai Kwong
Li Kwok Yu
Ma Hok Tsun
Tam Ka Man
Tam Shin Tao
Chan Shing Fong
Yuen Wing Shan
Chan Hiu Ha
Cheng Wai Chung
Ho Tak Yuen
Li Yin Fung
Cheng Mei Lin
Keung Oi Lan
Li Pik Ying
Wong Wai Hong
Tsui Pui Ka
Ma Lin Fong
Tam Hoi Ki
Cheung Sim Yuk
Wong Yee Wan
Ng Shun Chun
Man Kwai Fun
Pun Man Oi
Poon Pik Yee
Yau Lai Man
Wong Chi Kit
Wu Kam Fung
So Suk Ying
Tong Kit Chi
Li Ling Kei
Yan Guiying
Wong Man Fung
Li Cheuk Hin
Chan Wai Fong
Chiu Lai Kwan
So Ka Lo
Au Yeung Shun
Chung Chui Kwan
Sze Yim Kam
Cheung Sin Wai
Wu Kam Wa
Tang Chun Kit
Au Yeung San Kwan

Be the Light
Spot the Need

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Statistics & Finance



2017-18 Statistics

Youth Service

Integrated Children and Youth Services Centres

1 Total No. of Members (as at 31.3.2018)

	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun
Aged 14 or below	790	863	749	918	866
Aged 15-24	287	241	72	257	74
Aged 25 or above	15	6	26	0	5
Parent member	403	402	796	351	625
Total	1,495	1,512	1,643	1,528	1,570
Rate of achieving core programme plans (%)	98.0%	99.5%	98.7%	97.5%	99.3%
Total no. of service recipients served at any one time (per social worker)	54	57	71.7	60.2	53.2

2 Total No. of Core Programme Sessions and Attendance*

* Number of session in black and attendance in blue

	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun
Guidance & counseling (group & activity)	191 [3,259]	557 [4,023]	692 [13,696]	676 [15,427]	80 [1,906]
Guidance & counseling (case interview)	1,890 [2,188]	1,604 [1,954]	1,294 [1,369]	1,442 [1,563]	1,027 [1,274]
Supportive Service	267 [2,982]	189 [2,952]	435 [3,993]	538 [5,347]	181 [2,109]
Socialization programmes	1,005 [13,670]	1,107 [25,292]	866 [18,153]	560 [9,131]	1,511 [25,148]
Development of social responsibility & competence	811 [10,172]	327 [2,853]	293 [3,435]	388 [3,787]	517 [6,914]
Total	4,164 [32,271]	3,784 [37,074]	3,580 [40,646]	3,604 [35,255]	3,316 [37,351]
Average no. of core programme sessions (per social worker)	392.8 [3,044.4]	326.2 [3,196]	344.2 [3,908.3]	340 [3,325.9]	352.8 [3,973.5]

Community Support Service Scheme

Counseling & support service for children and youth cautioned under the Police Superintendent's Discretion Scheme (PSDS)

Core programme sessions (per social worker)	13,326 (1,110.5)	Total no. of new/reactivated PSDS cases	156
Core programme attendance (per social worker)	18,605 (1,550.4)	Total no. of PSDS cases closed	93
Rate of achieving core programme plans	96.8%	Total no. of PSDS cases closed, having achieved case goal plan	86
Total no. of service recipients at any time per social worker	49.2	Total no. of direct contact hours delivered for PSDS cases	9,735.75

School Social Work Service

1 Case Counselling Service of School Social Worker (as at 31.3.2018)

	Centre					School Social Work Service Unit
	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun	
No. of school with stationing school social work service	3	3	2	3	2	4
Total no. of cases handled	189	232	146	221	191	372
No. of cases closed	55	63	32	53	55	121
Total no. of cases closed having achieved the agreed goal	47	62	29	45	52	120
Rate of cases closed having achieved the agreed goal	85.5%	98.4%	90.6%	84.9%	94.5%	99.2%
No. of active cases	134	169	114	168	136	251

2 Problem Classification of Active Cases (as at 31.3.2018)

	Centre					School Social Work Service Unit
	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun	
Health problem	11	7	6	4	4	/
School-related Issues	29	31	22	45	60	66
Vocation problem	1	8	6	0	4	/
Peer relationship	13	18	21	22	22	15
Developmental adjustment	9	5	7	2	0	81
Emotion/Mental health	46	49	31	46	33	28
Sex-related issues	1	3	2	4	2	2
Social norms/Behavioral problem	4	3	7	10	1	2
Family	20	45	11	33	10	53
Drug-related issues	0	0	0	0	0	0
Others	0	0	1	2	0	4
Total	134	169	114	168	136	251

3 List of Schools with School Social Work Service provided by our Agency

In 2017-18, our agency provided stationing school social work service for the following 17 secondary schools (listed in no particular order):

Ju Ching Chu Secondary School (Yuen Long)	Carmel Pak U Secondary School
The ELCHK Yuen Long Lutheran Secondary School	HKTA The Yuen Yuen Institute No.2 Secondary School
TWGHs Kwok Yat Wai College	Po Leung Kuk Centenary Li Shiu Chung Memorial College
Fanling Lutheran Secondary School	Buddhist Sum Heung Lam Memorial College
HHCKLA Buddhist Ma Kam Chan Memorial English Secondary School	Yuen Long Merchants Association Secondary School
Elegantia College (Sponsored By Education Convergence)	CCC Kei Yuen College
Christian and Missionary Alliance Sun Kei Secondary School	Queen Elizabeth School Old Students' Association Secondary School
HKTA The Yuen Yuen Institute No.3 Secondary School	The Hong Kong Management Association K S Lo College
Assembly Of God Hebron Secondary School	

Youth Outreaching Service Statistics

District Youth Outreaching Social Work Service

	Outreaching Team		Tin Shui Wai Outreaching Service for Young Night Drifters	
	Tin Shui Wai	North District		
Total no. of cases handled (per month)	320.4	350	No. of service recipients	990
Total no. of potential cases handled (per month)	210.8	263.5	Direct contact hours	6,305.5
No. of cases closed, having achieved the case goal plan	52	52	Total no. of referrals made for mainstream services or youth employment programmes	36
No. of new clients	268	268	No. of service sessions	419
No. of direct contact hours	8,221.5	8,317.25		
No. of anti-drug programme sessions	62	285		

Elderly Service

Centre-based Service

	SDCC	MOSDECC	CONEC	YCNEC	KCNEC	SCC	LHAC	CLEHC
No. of members	2,479	2,634	1,026	1,306	1,091	232	370	138
No. of volunteers	889	270	180	181	104	8	27	30
No. of carers	324	436	183	241	224	/	/	5
No. of accumulated counselling cases	559	503	160	172	112	/	/	8
No. of cases in support team for the elderly	1,287	1,173	/	/	/	/	/	/
No. of hidden and vulnerable elderly cases	51	52	50	52	37	/	/	/
Attendance of drop-in service (Average no. per session)	319	245	180.28	218.48	114	97	72	40
No. of programme for educational/developmental service	468	735	522	431	195	46	84	830
No. of programme for volunteer service	/	/	122	122	70	/	19	695
No. of programme for social and recreational service	61	110	/	/	76	72	50	457
No. of programme for carers service	55	108	71	60	71	/	/	/
No. of therapeutic groups	10	13	4		3	/	/	/
Attendance of canteen service	32,529	2,538	752	1,453	/	/	1,364	1,538

Community Care Service

	Day Care Centre			IHCST	EHCCS			IDSP (HST)	
	Tuen Mun (West)	RH	SCC	Shatin	Tuen Mun	Shatin	NT (East)	Tuen Mun	Shatin
No. of accumulated cases	118	124	95	368	225	264	278	1,053	672
No. of opening sessions	586	582	492	/	0	0	0	/	/
Average attendance per session	26.85	49	19	/	0	0	0	/	/
Total attendance	15,735	28,234	4,583	/	0	0	0	/	/
Groupwork service*	586	572	492	/	96	21	25	34	48
Special activities*	30	16	23	17	23	26	23	22	2
Head counts of users in home care service	48	0	2,035	49,613	24,325	13,207	15,004	30,004	8,140
Head counts of users in allied health service	375	1,129	1,396	12,656	12,403	14,112	15,612	/	1,612
Groups and trainings for dementia*	241	475	12	/	1,681	10	10	64	1
Carer service*	879	2	10	/	833	720	643	1,010	2,027

* No. of activities

Other Self-Financed Service (Head count of users)

Easy Escort Service	11,530
Training Courses in Carer Training Centre	9,647
Smart Club	5,135
Essence Hub	20,723
Navigation Scheme for Young Persons in Care Services	1,083
Faith Home Care	11,076

Residential Service

	SKCA	GC	SEC
No. of residents – care & attendance	119	65	34
No. of residents – nursing	31	70	107
Total no. of residents	150	135	141
Attendance of groupwork service	21,600	6,073	10,217
Attendance of special service	17,703	43,895	9,905
Attendance of casework service (including ICP)	1,881	4,888	3,109
Attendance of groups and trainings for dementia	11,285	38,766	3,529
Attendance of volunteer service	2,708	2,742	838

Early Childhood Education Service

No. of Places of Nursery Schools, Average Annual Utilization Rate, No. of Graduates (No. of places for students in black; Utilization Rate [%] in bracket)

	Education Service	Integrated Programme	Occasional Child Care Service	Extended Hours Service
Grace Nursery School	100	—	3	14
No. of Graduates: 28	[100%]		[41.4%]	[37.5%]
Amazing Grace Nursery School	112	6	2	14
No. of Graduates: 25	[100%]	[100%]	[39.5%]	[31.5%]
Ling Kung Nursery School	100	12	1	8
No. of Graduates: 24	[100%]	[100%]	[88.4%]	[32.1%]
Ling On Nursery School	98	6	1	8
No. of Graduates: 28	[95.5%]	[100%]	[72.4%]	[38.3%]
Hing Wah Nursery School	100	6	—	8
No. of Graduates: 29	[87.3%]	[99%]		[42.5%]
Chung On Nursery School	100	6	—	—
No. of Graduates: 24	[100%]	[100%]		
Kin Ming Nursery School	100	6	—	—
No. of Graduates: 39	[98.7%]	[100%]		
Total No. of Graduates	710	42	7	52
197	[97.4%]	[99.8%]	[60.4%]	[36.4%]

Drug Rehabilitation Service

Ling Oi Tan Ka Wan Treatment Centre	Ling Oi Centre	Enlighten Centre (Counselling Centre for Psychotropic Substance Abusers)
(Figures denote no. of attendance)	(Figures denote no. of attendance)	
No. of accumulated cases (Sum of monthly average)	Admission Interview	Enquiry service
648.3	189	231 persons
Vocational training (creative media production, painting, electrical wireman, farming and gardening, etc.)	Phone Enquiry	Community campaigns (Preventive education & Publicity program) (no. of attendance)
1,076	268	6,021
Individual counselling	No. of accumulated cases (Sum of monthly average)	Groupwork service (no. of attendance)
200	339.5	1,834
Family work	Vocational training (Logistic service, external courses, etc.)	Drug testing (no. of attendance)
260	436	256
Total	Individual counselling	Counselling case
2,184.3	190	204 persons
	Family work	Counselling service
	276	343 sessions
	Spiritual counselling and Fellowship	Medical case
	411	104 persons
	Total	Medical service
	2,109.5	534 sessions

Rehabilitation Service

Grace Rehabilitation Service (Figures denote no. of attendance)

Total no. of attendance: 239,266

Hostel for severely mentally handicapped persons	16,837
Day activity centre	8,949
Extended care programme	3,650
Visiting medical practitioner scheme	365

Group service	32,385
Recreational activity* (excluding group activity)	36,736
Transport and escort service	623
Nursing care service	83,345
Training service	42,625
Haircut service	312
The ark fellowship	2,642

* Recreational programs and vacation activities include leisure activity, Tin Yan walking exercise, annual picnic, birthday party, festival activity, small group outdoor activity, holiday program, annual graduation ceremony, etc.

Dental service	57
Ophthalmological service	21
Home visits	58
Visual assessment by volunteer registered optometrist	39
Audiological assessment by volunteer audiologist	44
Psychiatric outreach service	72
Seasonal influenza vaccination programme	86

Physiotherapy Services

Services provided by registered physiotherapist	425
Services provided by rehabilitation therapy assistant	5,018

Occupational Therapy Services

Services provided by registered occupational therapist	327
Services provided by rehabilitation therapy assistant	4,650

Kwai Chung District Support Centre

Hours of training and support service: 47,875 hours

Community education and volunteer service	102 sessions
Physiotherapy/Occupational therapy	845 sessions
Reviewing rate of individuals training needs of physiotherapy/Occupational therapy	100%
Personal development, social and recreational, and carer support services	759 sessions
Clinical psychology service	314 sessions

Reviewing rate of individuals psychological needs of clinical psychology service	100%
Case numbers of using case management service	95.75 persons
Monthly average number of counseling sessions conducted	57.5 sessions
New target cases	24 persons
Reviewing rate of case plan	100%
No. of promotional activities to district stake holders	7

Kwai Shing Hostel

Residential service: 43 persons (male: 23; Female: 20); No. of attendance of respite service: 3

(No. of times held in black; No. of attendance in bracket)

Community Rehabilitation Resource Centre

Talks on rehabilitation resources	4 (50)
Programmes /Activities	13 (602)
Activities for carers	9 (264)
Joint activities	20 (956)

Fellowship

Fellowship activities	29 (1,044)
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Further Education Corner & Community Education

Educational sessions	30 classes/375 sessions (3,817)
Community education programmes	10 (4,624)

Volunteers

No. of volunteers	50 persons (50)
Volunteer service and activities	5 (190)

Employment and Community Service

Kwai Chung Care Network (HK Jockey Club Community Project Grant)

	expected service outputs	actual service outputs		expected service outputs	actual service outputs
Family visits	attendance: 220	attendance: 241	Talent development training	260 sessions	274 sessions
Case work	130 cases	130 cases	Family support programmes	120 sessions	130 sessions
Talks	20 talks	24 talks	Sharing activities	100 persons	123 persons
Parent support groups	58 sessions	62 sessions	Barter platform	4 times	7 times
Mutual support groups	106 sessions	120 sessions	Sharing workshop	24 sessions	24 sessions
Volunteer training	66 sessions	75 sessions	Sharing platform (8 street counters)	attendance: 1,000	attendance: 1,069
Volunteer services hour	400 hours	442 hours			

Professional Training Centre (Figures denote no. of attendance)

Total no. of attendance: 5,140

Employees well being activities	1,194
Leadership and management training project	1,727
Positive employees development project	1,490
Positive team building service	729

Grace Training & Development Centre (No. of Trainees in black; No. of attendance in bracket)

ERB training courses	3,116 (137,104)	Work experience programme:	Adult education programmes	217 (1,206)	
Referral services	2,217 (8,868)	Party Clown	141 (300)	Continuing and professional education	215 (679)
		Dream House	52 (82)	Family service	1,002 (27,698)

Integrated Employment Assistance Programme for Self-reliance

Services for unemployed able-bodied CSSA recipients aged 15 to 59

No. of successfully enrolled service recipients	490
No. of service recipients secure part-time paid employment (at least 60 hours per month but not to the extent of full-time paid employment) for at least one month	58
No. of service recipients secure full-time paid employment or to return to mainstream schooling for at least one month	128
No. of service recipients secure full-time paid employment or to return to mainstream schooling for at least three months	95

Services for single parents and child carers on CSSA with their youngest child aged 12 to 14

No. of successfully enrolled service recipients	54
No. of service recipients secure paid employment with at least 32 working hours in a month for at least one month	20
No. of service recipients secure paid employment with at least 32 working hours in a month for at least three months	16

Financial Highlights

(For the year ended 31st March 2018)

	2018 HK\$'000	2017 HK\$'000
Income		
Government Subvention	378,180	344,522
The Community Chest	6,417	3,992
The Evangelical Lutheran Church of Hong Kong	889	867
The Hong Kong Jockey Club Charities Trust	8,614	7,778
Donations ^[Note 1]	7,495	4,784
Flag Day Income ^[Note 2]	1,645	—
Fee Income	38,628	39,906
Other Income	42,641	39,196
Total Income (A)	484,509	441,045
Expenditure		
Personal Emoluments	360,495	344,321
Programme Expenses	45,743	38,370
Operating Expenses	30,796	26,313
Miscellaneous Expenses	28,046	26,808
Rent and Rates	18,808	17,713
Total Expenditure (B)	483,888	453,525
Income Less Expenditure (A) – (B)	621	(12,480)
Less :		
Transfer to Refundable Surplus	(120)	(551)
Transfer to Flag Day Fund	(1,580)	—
Transfer to Other Reserve Funds ^[Note 3]	(194)	8,547
Balance for the Year Transferred to Accumulated Fund	(1,273)	(4,484)

[Note 1]

90% of donations were designated for specific purposes.

[Note 2]

The surplus fund raised from Flag Day will be used wholly for the operating expenses of rehabilitation service, including staff costs and service expenditure.

[Note 3]

Transfer to Other Reserve Funds mainly included:

	2018 HK\$'000	2017 HK\$'000
Lump Sum Grant Deficit for the year transferred to Lump Sum Grant Reserve	3,514	8,675
Lump Sum Grant Provident Fund for Non-snapshot Staff Surplus for the year transferred to Lump Sum Grant Provident Fund Reserve Fund for Non-snapshot Staff	(143)	(50)

Plan for utilisation of the LSG Reserve in the past year and the coming year: Fulfilling the contractual commitment to staff, absorbing deficits of LSG operations, and implementing strategic development plans.

Plan for utilisation of the LSG Provident Fund Reserve for Non-snapshot Staff in the past year and the coming year: Adjusting the provident fund contribution rates.

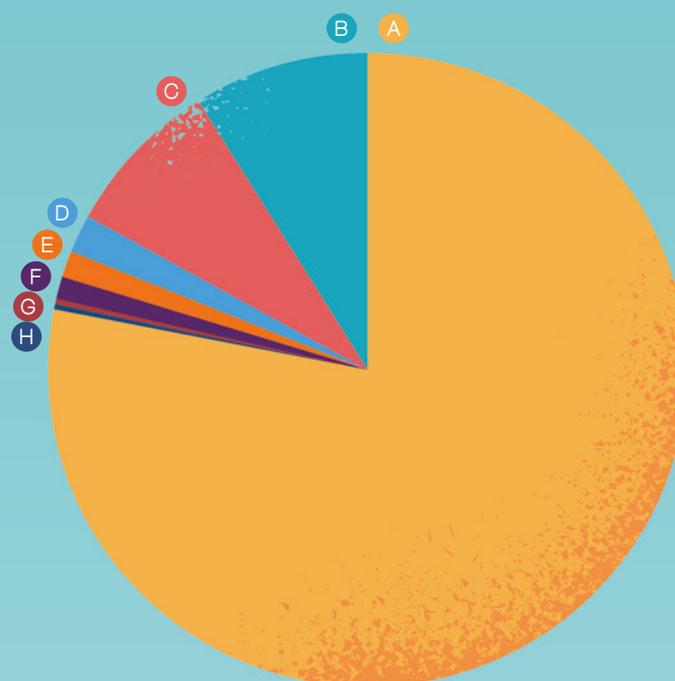
Annual Financial Report of Lump Sum Grant can be viewed at our Agency's website: www.elchk.org.hk/service

Analysis of Income and Expenditure for the year ended 31st March 2018

Income

Total Income: HK\$484,509,103

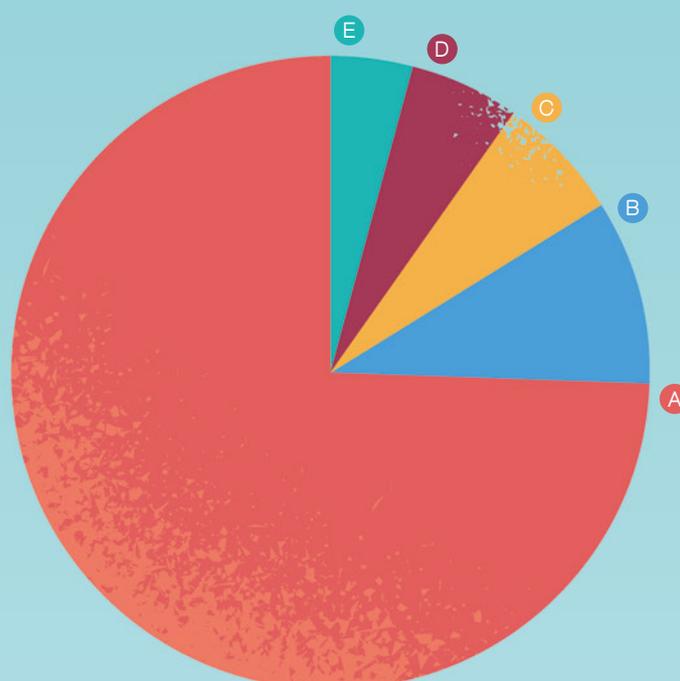
- A** 78.1% Government Subvention
- B** 8.8% Other Income
- C** 8.0% Fee Income
- D** 1.8% The Hong Kong Jockey Club Charities Trust
- E** 1.5% Donations
- F** 1.3% The Community Chest
- G** 0.3% Flag Day Income
- H** 0.2% The Evangelical Lutheran Church of Hong Kong



Expenditure

Total Expenditure: HK\$483,887,578

- A** 74.5% Personal Emoluments
- B** 9.4% Programme Expenses
- C** 6.4% Operating Expenses
- D** 5.8% Miscellaneous Expenses
- E** 3.9% Rent and Rates



Contact Information of Service Units

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Youth Service

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Email: tswit@elchk.org.hk

Sheung Tak Integrated Youth Service Centre

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Email: stit@elchk.org.hk

Tai Wo Integrated Youth Service Centre

G/F, Lai Wo House, Tai Wo Estate, Tai Po

Tel: 2650-8807 Fax: 2650-7308

Email: twit@elchk.org.hk

North District Integrated Youth Service Centre

No. 101-116, G/F, Choi Lai House, Choi Yuen Estate, Sheung Shui

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Email: ndit@elchk.org.hk

Tuen Mun Integrated Youth Service Centre

Unit 301, 3/F, Po Tin Shopping Centre, Po Tin Estate, Tuen Mun

Tel: 2462-1700 Fax: 2463-4701

Email: tmit@elchk.org.hk

Lutheran Senior Citizen Club

No. 227, 1/F, Commercial Centre, Siu Hong Court, Tuen Mun

Tel: 2465-7166 Fax: 2468-4290

Email: lsccl@elchk.org.hk

School Social Work Service

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Tel: 2665-2255 Fax: 2667-5498

Email: ssw@elchk.org.hk

Life Angel Education Centre

Room 301-2, Tai Tak House, Tai Yuen Estate, Tai Po

Tel: 2332-1107 Fax: 2332-1106

Email: angels@elchk.org.hk

Integrated Service Centre for Reconciliation

R13-R16 Commercial Centre, Wo Cho Estate, Shatin

Tel: 2650-0022 Fax: 2650-0024

Email: yes@elchk.org.hk

North District Youth Outreaching Social Work Team

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Jockey Club Support Project for Parents of New Generation

G/F, Yiu Wah House, Tin Yiu Estate, Tin Shui Wai

Tel: 2446-2023 Fax: 2448-8751

Email: spng@elchk.org.hk

Youth Career Development Service

Rm 11-12, 18/F, Tuen Mun Central Square, 22, Hoi Wing Road, Tuen Mun

Tel: 3956-4433 Fax: 3956-4432

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Elderly Service

Tuen Mun Integrated Elderly Service

Flat 3, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun New Territories

Tel: 2467-2700 Fax: 2467-2900

Email: tmies@elchk.org.hk

Easy Escort Service

Flat 3, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 2467-2700 Fax: 2467-2900

Email: ees@elchk.org.hk

Carer Training Centre

Flat 4, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 3460-5243 Fax: 3460-5241

Email: ctc@elchk.org.hk

Communion Lutheran Elderly Health Centre

7B Shek Tsai Leng, Kwu Tung, Sheung Shui

Tel: 2671-2201 Fax: 2671-2226

Email: clehc@elchk.org.hk

Navigation Scheme for young persons in Care Services

Flat 3, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 3956-2031/9538-8213 Fax: 3460-5241

Email: yns@elchk.org.hk

Tuen Mun Enhanced Home and Community Care Service / Tuen Mun Home Care Service Centre

Unit 703, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 2467-7040 Fax: 2454-4482

Email: tmehccs@elchk.org.hk

Tuen Mun West Day Care Centre for the Elderly

No. 8-10, G/F, King Lok House, Shan King Estate, Tuen Mun

Tel: 2467-1812 Fax: 2462-3881

Email: tmde@elchk.org.hk

Home Support Team of the Integrated Discharge Support Program for Elderly Patients

Flat 4, 5/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 3767-7386 Fax: 2164-8229

Email: idsp@elchk.org.hk

Shan King Care and Attention Home for the Elderly

1-2/F, King Wing House, Shan King Estate, Tuen Mun

Tel: 2467-6612 Fax: 2463-6689

Email: skca@elchk.org.hk

Lutheran Healthy Aging Centre

No. 7-9, G/F, King Wing House, Shan King Estate, Tuen Mun

Tel: 2467-2620 Fax: 2463-6689

Email: lhac@elchk.org.hk

Grace Court

2-4/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung

Tel: 2155-2828 Fax: 2155-2829

Email: gc@elchk.org.hk

Serene Court

G/F-1/F, 12 Hoi Fai Road, Tai Kok Tsui, Kowloon

Tel: 2489-8000 Fax: 2481-7222

Email: sec@elchk.org.hk

Shatin District Community Centre for the Golden-Aged

No. 123, 125-140, G/F, Kwai Wo House, Lek Yuen Estate, Shatin

Tel: 2691-7163 Fax: 2694-8158

Email: sdcc@elchk.org.hk

Shatin Rotary Club Community Information Technology College

No.123, 125-140, G/F, Kwai Wo House, Lek Yuen Estate, Shatin

Tel: 2691-7163 Fax: 2694-8158

Email: sdcc@elchk.org.hk

Wai Yin Association Evergreen Centre

No. 101-104, G/F, Luk Chuen House, Lek Yuen Estate, Shatin

Tel: 2691-7163 Fax: 2694-8158

Email: sdcc@elchk.org.hk

Sheen Hok Charitable Foundation Kwan Shon Hing Yu Chui Neighbourhood Elderly Centre

G/F, Ancillary Facilities Block, Yu Chui Court, Shatin

Tel: 2630-7070 Fax: 2630-7123

Email: yonec@elchk.org.hk

Essence Hub

3/F, 204 Prince Edward West, Kowloon

Tel: 2415-0128/9381-7781

Email: eh@elchk.org.hk

Kwai Chung Neighbourhood Elderly Centre

Unit A, Podium Level, Shek Yam Shopping Centre, Shek Yam Estate, Kwai Chung
Tel: 2420-1906 Fax: 2427-2817
Email: kc@elchk.org.hk

Shatin Caring Centre

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin
Tel: 2698-4881 Fax: 2695-7588
Email: sco@elchk.org.hk

Integrated Home Care Services (Agency and District-based)

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin
Tel: 2698-4366 Fax: 2695-7588
Email: sco@elchk.org.hk

Shatin Enhanced Home and Community Care Service / Enhanced Home and Community Care Services (New Territories East)

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin
Tel: 2698-4901 Fax: 2695-7588
Email: sco@elchk.org.hk

Home Support Team of the Integrated Discharge Support Program for Elderly Patients (PWH)

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin
Tel: 2698-4881 Fax: 2695-7588
Email: sco@elchk.org.hk

Faith Home Care & Faith Bus

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin
Tel: 2698-4881 Fax: 2695-7588
Email: sco@elchk.org.hk

Day Care Service & Community Care Service Voucher for the Elderly (Pilot Scheme)

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin
Tel: 2698-4881 Fax: 2695-7588
Email: sco@elchk.org.hk

Professional Health Care Team

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin
Tel: 2698-4881 Fax: 2695-7588
Email: phct@elchk.org.hk

Smart Club

Shop nos. 45 & 46, Fifth Floor, Hong Wai House, Sun Tin Wai Estate, No. 29 Sha Tin Tau Road, Sha Tin
Tel: 2698-4822 Fax: 2698-4008
Email: smartclub@elchk.org.hk

Ma On Shan District Elderly Community Centre

1/F, Commercial Centre, Kam Tai Court, Ma On Shan
Tel: 3124-7633 Fax: 3124-7712
Email: mosdecc@elchk.org.hk

Radiance Hub

Unit 1-8, G/F, Heng Hoi House, Heng On Estate, Ma On Shan
Tel: 3523-1858 Fax: 3523-1851
Email: mosrh@elchk.org.hk

Chung On Neighbourhood Elderly Centre

G/F, Chung Chi House, Chung On Estate, Ma On Shan

Tel: 2144-3199 Fax: 2144-3177
Email: conec@elchk.org.hk

Early Childhood Education Service

Child Care Resources Centre
3/F, Sai Ying Pun Community Complex, 2 High Street, H.K.

Tel: 2540-7583 Fax: 2857-4132
Email: ccrc@elchk.org.hk

Chung On Nursery School

G/F, Wing A&B, Kam Lan House, Kam Fung Court, Ma On Shan
Tel: 2393-5674 Fax: 2144-3710
Email: cons@elchk.org.hk

Amazing Grace Nursery School

3/F, Sai Ying Pun Community Complex, 2 High Street, H. K.
Tel: 2540-7583 Fax: 2857-4132
Email: agns@elchk.org.hk

Hing Wah Nursery School

G/F, May Wah House, Hing Wah I Estate, Chai Wan
Tel: 2421-5859 Fax: 2897-5557
Email: hwns@elchk.org.hk

Ling Kung Nursery School

G/F, Wing A, Yee Kui House, Tsing Yi Estate, Tsing Yi
Tel: 2497-0600 Fax: 2436-3239
Email: lkns@elchk.org.hk

Ling On Nursery School

5/F, Community Centre Lam Tin (West) Estate, Kai Tin Road, Lam Tin
Tel: 2775-6767 Fax: 2349-4817
Email: lons@elchk.org.hk

Grace Nursery School

G/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung
Tel: 2429-8181 Fax: 2409-9807
Email: gns@elchk.org.hk

Kin Ming Nursery School

Wing B & C, G/F, Ming Sing House, Kin Ming Estate, Tseung Kwan O
Tel: 3428-5953 Fax: 3428-5935
Email: kmns@elchk.org.hk

Rehabilitation Service, Drug Rehabilitation Service & Camping Service

Grace Rehabilitation Service
1-2/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung
Tel: 2418-9090 Fax: 2419-2121
Email: gracereh@elchk.org.hk

Kwai Chung District Support Centre

1/F, Luen Yuet House, Kwai Luen Estate, Kwai Chung
Tel: 3586-9466 Fax: 2790-4311
Email: kodsc@elchk.org.hk

Kwai Shing Hostel

Unit 121-136, G/F, Block 5, Kwai Shing West Estate, Kwai Chung
Tel: 2424-2044 Fax: 2424-2055
Email: ksh@elchk.org.hk

Enlighten Centre

Rm. 102, 1/F, Tin Ching Amenity and Community Building, Tin Ching Estate, Tin Shui Wai
Tel: 2446-9226 Fax: 2446-9456
Email: ccpsa@elchk.org.hk

Ling Oi Centre

Flat D, 6/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung
Tel: 2612-1342 Fax: 2608-2582
Email: loc@elchk.org.hk

Ling Oi Tan Ka Wan Centre

Short Term Tenancy No. 1657, Tan Ka Wan, Sai Kung North
Tel: 2612-1342 Fax: 2791-8377
Email: lotkw@elchk.org.hk

Camping Service

Nam Chung Outdoor Activity Centre

Nam Chung, Sha Tau Kok
Tel: 3421-1436 Fax: 3583-5043
Email: training@elchk.org.hk

Grace Youth Camp

35, Ma On Shan Peak, Ma On Shan, Shatin, N.T.
Tel: 2350-9728 Fax: 3583-5043
Email: gyc@elchk.org.hk

David Camp

65A, Tai Shui Hang, Shatin
Tel: 3421-7633 Fax: 3124-7712
Email: training@elchk.org.hk

Employment & Community Service

Professional Training Centre

Rm. 7A, 16/F, Kowloon Plaza, 485 Castle Peak Rd, Lai Chi Kok, Kowloon
Tel: 3421-1436 Fax: 3583-5043
Email: training@elchk.org.hk

Grace Training and Development Centre

5/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung
Tel: 2612-1221 Fax: 2612-2339
Email: gto@elchk.org.hk

Login Club for New Arrivals

5/F, Kwai Hing Government Offices Building, 166-174 Hing Fong Road, Kwai Chung
Tel: 2410-0124 Fax: 2410-0203
Email: lcna@elchk.org.hk

Family Service

Wong Choi Ming Joyful Family Nurturing Centre

No. 301, 3/F, Siu Hong Shopping Centre, Siu Hong Court, Tuen Mun, N.T.
Tel: 2461-8099 Fax: 2461-0036
Email: jfnc@elchk.org.hk

Clinical Psychology Support Service

Room 901-903, 9/F, Tai Shing Commercial (Yaumatei) Building, Nos. 498-500 Nathan Road, Kowloon
Tel: 3586-9842/3586-9843
Fax: 3521-0485
Email: cpss@elchk.org.hk

Grace Integrative Family Services Centre

UG, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung
Tel: 2418-9890/2677-1823
Fax: 2677-1801
Email: gracefc@elchk.org.hk

Be the Light
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