

1 MISSION,  
1 HEART



# 信念同行

2016-2017  
Annual Report



Evangelical Lutheran Church  
Social Service - Hong Kong

## MISSION

To proclaim Jesus Christ's Gospel and to practice his serving spirit.

## CORE VALUES

Mission, Justice, Integrity  
Care, Unity, Creativity

## VISION

People-oriented, taking care of the more vulnerable groups; promptitude to the ever-changing needs, looking for innovation and effective; striving for excellence, manifesting our care in every details.

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1 MISSION,  
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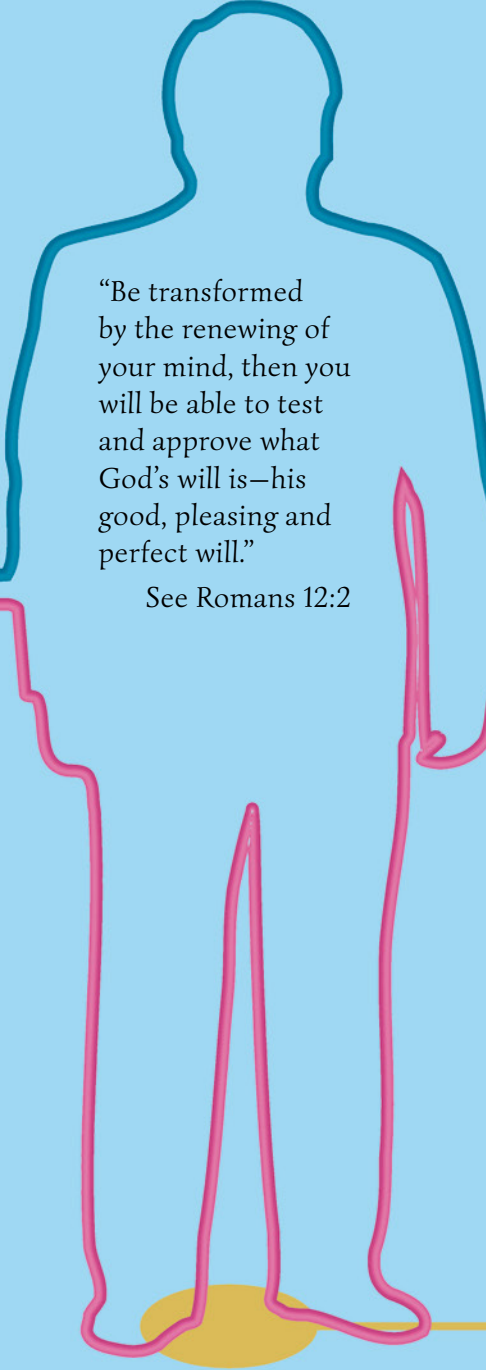
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Evangelical Lutheran Church Social Service – Hong Kong  
Annual Report 2016-2017




“Be transformed  
by the renewing of  
your mind, then you  
will be able to test  
and approve what  
God’s will is—his  
good, pleasing and  
perfect will.”

See Romans 12:2



FROM THE  
BISHOP  
Supervisor Bishop  
Rev. Chang Chun Wa



“For as high as  
the heavens are  
above the earth,  
so great is his  
love for those  
who fear him.”

Psalm 103:11



FROM THE  
DIRECTOR  
Mr. Lai Wing Yiu

# CHIEF EXECUTIVE'S REPORT

## 40 Years of Our Mission: Commitment • Bravery • Sustainability

The year of 2016 marked the 40th anniversary of the Evangelical Lutheran Church Social Service. With the Shatin Youth Centre, our first service unit, established in 1976, we have been growing together with Hong Kong for decades. In the late 1980s and the early 1990s, the Norwegian Mission Society (NMS) and the Finnish Evangelical Lutheran Mission (FELM), from whom we inherited the spirit of dedication, handed over their local service units to us when they started their services in the Mainland China. This signified the localization and specialization of social services in Hong Kong, making a significant progress in the scale of our social services.

Concluding our 2012-2017 Five-Year Plan, 2016 was also a year linking the past and the



CHIEF EXECUTIVE  
Chan Ching Yee

future. During the year, we made satisfactory progress in the development and retention of competent employees, continuous promotion and management of innovative projects as well as enhancement of benefit and efficiency.

### Our major achievements for 2016/2017

#### 1 Development and retention of competent employees

We continued our efforts in reserving competent employees to prepare for future challenges. As a result, an "Advanced Training Programme for Managerial Staff" was launched in October 2016. Also, a support platform was accessible every two months to provide managerial staff with both practical and supportive thematic training to enhance internal communication and unleash potential.

#### 2 Continuous promotion and management of innovative projects

We reviewed the effectiveness of our innovative and self-financing projects to evaluate their social benefits and sustainability. We encouraged our co-workers to focus on "cost and return", "unique service model and approach", "performance and effectiveness

management" and "regular review of the monitoring mechanism" for better development in the future.

#### 3 Enhancement of benefit and efficiency

The Human Resources Management ("HRM") system was adopted across the organization during the year, while the Financial Management ("FM") system was under construction. We will continue to implement our IT development strategies and provide appropriate training to our co-workers to materialize the benefits of E-Systems.

#### 4 New five-year plan

The new five-year plan for 2017-2022 has been compiled to guide us towards three directions: to make an impact, to break new ground and to take firm actions.

We built on the strength of the "Lutherans" and strived for improvements!

#### 5 Celebrating our 40th Anniversary

Various events were organized to celebrate our 40th anniversary that featured the "Thanksgiving for 40 years • 1 Mission, 1 Heart" theme, such as 76 • 16 Opening Ceremony, Community Care Campaign, 1 Mission, 1 Heart EXPO, a thanksgiving gathering, the annual dinner as well as the publication of our 40th anniversary special issue.

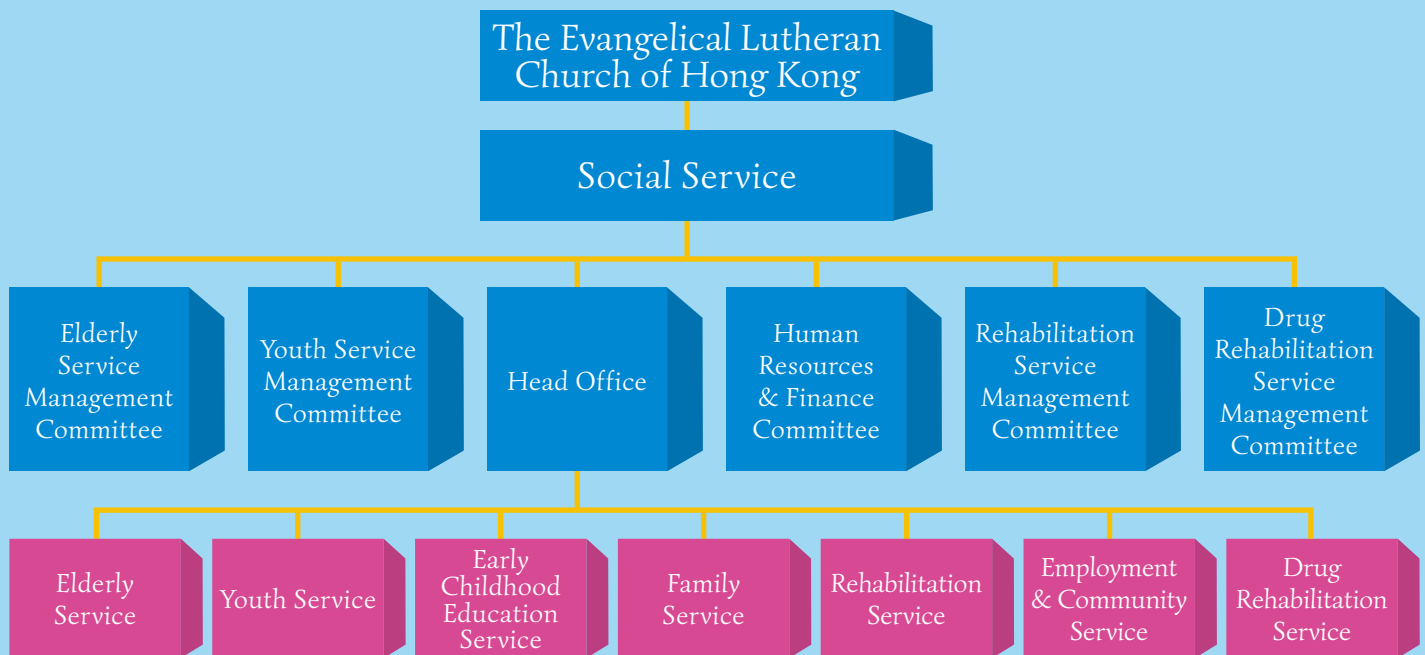
#### Future Prospects

The most significant event for the social service sector next year will be the review of the "Lump Sum Grant" subvention policy, which will bring great impact to us. It would be a great challenge to align the interests of the front-line staff with those of the management. But I believe it is the management's major task to strengthen communication and build consensus within the organization.

2017/2018 is the first year to embark on our new five-year plan. We aim to become a trend setter by launching a number of creative plans that integrate the latest technologies with our services.

Words of encouragement: "Unless the LORD builds the house, the builders labour in vain. Unless the LORD watches over the city, the guards stand watch in vain." (Verse 1 of the Book of Psalms).

# ORGANIZATION STRUCTURE



## FIVE-YEAR STRATEGIC PLAN

We compiled a development plan for the coming five years (2017-2022) for ELCSS-HK during the year.

To be more accurate, we were pushing for an introspection and discussion among all of our colleagues across the organization. The achievement was not just those printed on a few pages of paper, but the various discussions in the working group for nearly a year, the comments raised by our colleagues at six consultation meetings, and the subsequent detailed discussions by the four focus groups.

The Five-year Strategic Plan was, therefore, a process signifying our “1 Mission, 1 Heart” service concept and involving all of our staff across the organization.

The title of our 2017-2022 Five-year Strategic Plan is “Endurance and Persistence – Be a Lamp on its Stand for the Times.”

Hong Kong has been experiencing dramatic changes in recent years with the impact of technology, population and education ... complicated by “deep-seated problems” such as political landscape, extreme disparity between the rich and poor as well as the ties between China and Hong Kong, while many unfavourable consequences have begun to emerge from the tendency towards “privatization/market-orientation” reflected in the social welfare subvention reform introduced in year 2000.

How can we sharpen ourselves and carry out sustainable development in the face of these challenges? Based on our experience, we should take a further step by showing

our care to the underprivileged. Under a market-oriented social service system, we should further exploit our resources to keep our services sustained and updated. In a social environment overgrown with chaos and problems, we should keep walking along with our service users for the sake of righteousness. These are the core issues that we must deal with in the next five years.

As “Lutherans”, we must “fulfill our own obligations” for sure, and at the same time, we do hope to remind ourselves that “neither do people light a lamp and put it under a bowl. Instead they put it on its stand, and it gives light to everyone in the house. Because of this, “Be a Lamp on its Stand for the Times” is used as a subtitle of our Five-year Strategic Plan.

Three main directions were proposed for the coming five years:

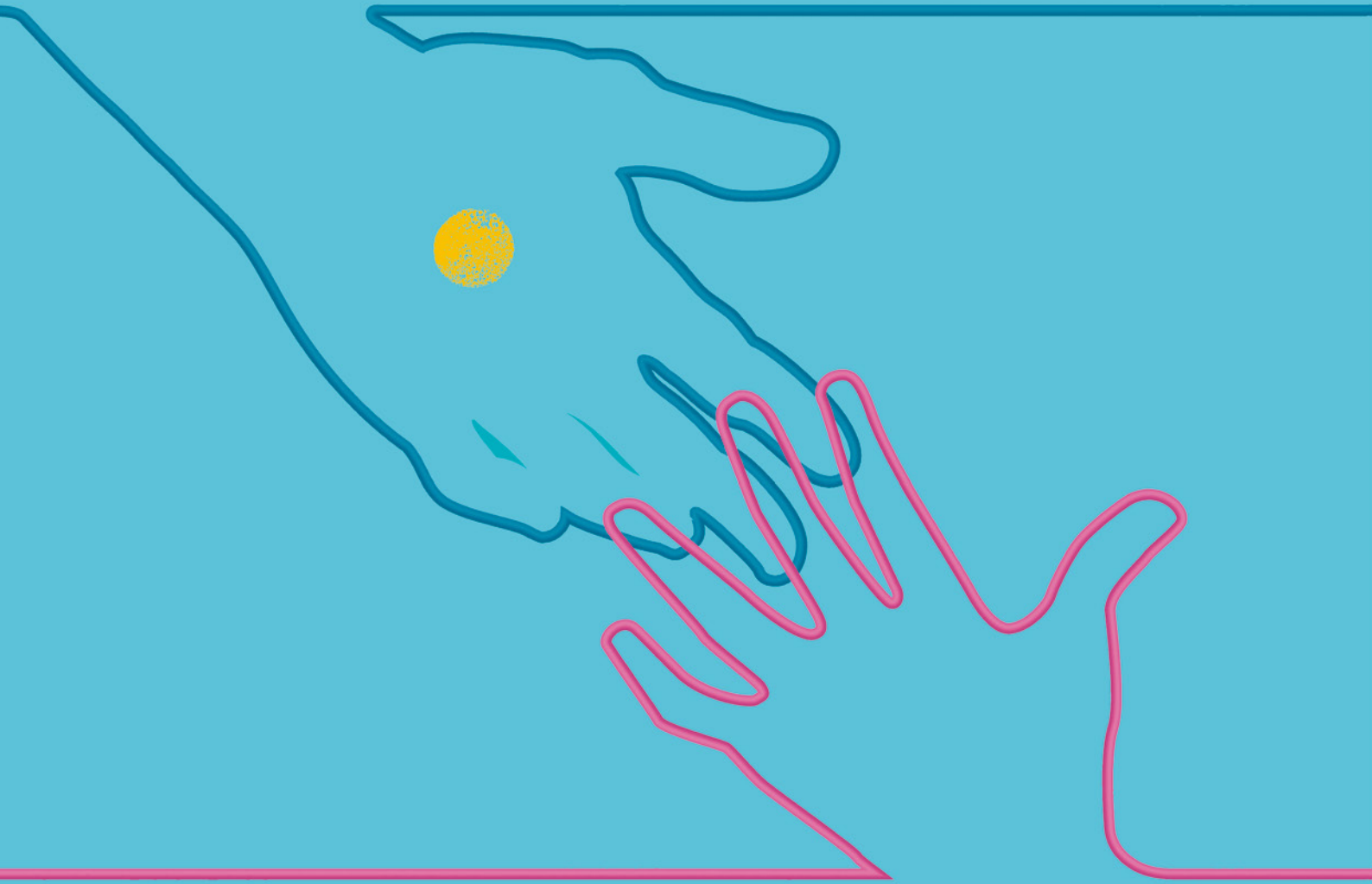
To make an impact: do righteousness by virtue of advocacy, empower sharing and progress together with our peers, and integrate services with our belief.

To break new ground: enhance sustainability, and keep striving for excellence in our services.

To take firm actions: build institutional capability to enable us to carry out our missions and achieve our strategic objectives.

In the next five years, we, as “Lutherans”, will continue to build our strength and move ahead with one heart.

# OUR SERVICES



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1 MISSION

# YOUTH SERVICE

## Case Story #1

Chu Tsai used to shut himself off from the world, but when our North District Youth Outreaching Team approached him, he gradually changed and was willing to participate in activities organized by the Hong Kong Youth Talent Institute (HKYTI). Now, as an assistant coach at Theatresports™, Chu Tsai is able to realize his dreams and help others by sharing his life-changing experiences. Through different posts in stage performances, he learnt to appreciate others and reflect on his own behaviour. At HKYTI, Chu Tsai came to know himself better and became a more mature person who is heading in the right direction.

## Sharing life-changing experiences

Chu Tsai, assistant coach at Hong Kong Young Talent Institute



## Case Story #2

21-year-old Andus was a candidate for the first HKDSE but failed to progress to university. After completing other post-secondary courses, he remained uncertain about his direction for life. Our social workers referred him to “CLAP for Youth@JC, Career and Life Adventure Planning” programme, in which he was offered chances to work in different positions as a trainee. Finally, through the Mystery Shopper Programme, he was able to explore different aspects of himself. He said the programme enabled him to find his self-worth, open up himself and be proactive in taking more challenges. He is currently pursuing a new course as a significant step towards his career planning.



## Finding self-worth as a mystery shopper

Andus, participant of “CLAP for Youth@JC”, Career and Life Adventure Planning programme

## SERVICE REVIEW

The theme for our youth services this year was “Dare to Dream, Live to Shine”, mainly focusing on three major areas: talent, family and youth participation. Being the first social service organization in Hong Kong licensed by the International Theatresports Institute (ITI) in Canada, we began promoting the “Theatresports™ Competition” (TS) in 2010. We provided comprehensive TS training to young people and hundreds of participants were attracted to our TS workshops and TS competitions. Currently, we have seven licensed and registered TS social work tutors and 15 tutor trainees.

“Step Showcase 2017” was held in February 2017 to commend the efforts of young street dancers. A dialogue session with some candidates of the 2016 Legislative Council Election was arranged in August 2016 to encourage young people to become more social-minded. We also conducted a survey on children’s expectations of the Hong Kong Chief Executive regarding family, school and community.

We were grateful to the Community Chest for their grants for a number of our innovative service projects such

as the “Uncle Long Legs' Letter Box” Letter Counselling Programme, “When Teens Meet Angels” and the “Silver Lining Project – Support Services for Teen Victims”. Moreover, we collaborated with the Integrated Service Centre for Reconciliation, Tin Shui Wai Outreaching Team and the New Territories North Regional Police Headquarters on launching a pilot scheme in April 2016, under which we offered emotional support and family counseling to teenagers between the age of 10 and 17 in Yuen Long District and students between the age of 18 and 24 who were on bail after arrest.

In view of the rising number of student suicide cases, HKYTI participants volunteered to produce a musical video to encourage young people to cherish their lives. We also tried to raise the awareness of expressing care to people around us through popular social networks (Facebook and Instagram).

## EARLY CHILDHOOD EDUCATION AND FAMILY SERVICE

### Case Story #1

13-year-old Man Tsai is autistic with communication problems. He did not know how to say "no" even when being bullied. His mother has been taking him to different trainings over the years, but to no avail. Then she came across a "Pet and Me" animal-assisted therapy course on the web and decided to give it a try. Designed not to teach children how to achieve certain goals, this course aims to help them to develop their social skills through the trust and sense of security they get from "Doctor Pet". Amazingly, Man Tsai showed some improvement quickly and, after completing the six-month course, he became more considerate and is now able to interact with people, accommodate himself to younger classmates and say "no" when he feels uncomfortable. Simple changes like these are actually great improvement for autistic children.



### Learning to say "no"

Man Tsai, student of "Pet and Me" animal-assisted therapy course

### Case Story #2

60-year-old Lee Wai Lan has been caring for her children and grandchildren for years. But sometimes she feels her hands are tied when the kids become over-energetic. Her daughter-in-law, who is quite familiar with child development, recommended her to join the "Happy Grandparents on Child Care Training - Pilot Project" to improve her skills. The project helps to enhance grandparents' childcare knowledge and skills as well as the relationship and intimacy among the three generations. From the training course, Lee learnt how to communicate with her grandchildren patiently and appreciate their good behavior. With the support from her family, she is now more relaxed even though it is tiring to care for the kids.



### Releasing from the pressure of caring for grandchildren

Lee Wai Lan, participant of Happy Grandparents on Child Care Training - Pilot Project

## SERVICE REVIEW

### Early Childhood Education Services

During the year, our education officer held monthly meetings with the principals of seven nursery schools for professional exchanges, course planning and resources sharing. A language teaching plan for the 2016-2017 academic year was compiled according to the revised curriculum guidelines. And various activities were organized based on the two major themes of "Play to be Happy" and "Slow to be Happy" to encourage families to tie together for more happy moments.

Workshops and orientations for new recruits and professional training programs for existing staff were provided. And a retreat camp for the school principals was held in February 2017.

As a result of the implementation of the free kindergarten education policy in September 2017, the staffing, salary structure and role assignment at our nursery schools were revised.

### Family Services

Wong Choi Ming Joyful Family Nurturing Centre launched the "Happy Family Movement 3 · 60" in conjunction with certain social organizations to promote happy family moments throughout the territory. Following the kick-off ceremony held on 29 May 2016, various activities, including "Play to be Happy", "Slow to be Happy" and "Cook to be Happy", were held during the year with the support of our SME partners and member churches.

The centre ran a total of three courses in two years in Yuen Long under the "Happy Grandparents on Child Care Training - Pilot Project". In addition to holding parent talks and parent-child activities with a number of our member churches, in collaboration with the Family Care Division, the center also held elementary courses for pastoral staff. It continued to provide school-based services to 11 nursery schools and kindergartens, and rolled out a pilot project in partnership with "Doctor Pet" and kinetic control movement therapists to offer supportive services to children with autism.



# ELDERLY SERVICE

## Case Story #1

70-year-old Lee Wo Leung has been a football lover since young and was once a member of a youth football team. However, after starting his career, he was only able to team up with his colleagues for friendly matches in his spare time. Decades later, he was referred to the "Golden Goals" programme by a social worker at our Chung On Neighbourhood Elderly Centre, under which he received regular training with more than 30 football teammates to develop sports habits and carry out physical training. Through this platform, men at the golden age like Lee are able to enjoy football as players instead of audience and develop "brotherhood" amongst each other.



"The second half of my life has just begun. I don't mind losing this game, as long as I can play whenever I want to!"

Lee Wo Leung, member of "Golden Goals" football training programme

## Case Story #2

Wai Shi joined the "Golden Library" programme in 2016 as one of the "walking books" to share real life experiences with youngsters. Prior to his retirement, he was engaged in marketing management for thirty years. At a friend's invitation, he shared his profession, work experience and frustrations with young students to encourage them to remain brave amid setbacks. As a "walking book", Wai Shi is happy to be "borrowed" by the young ones and break the boundary of age by passing on his life experiences.

"Setbacks, like double-stewed soups, have their taste after a little seasoning is added."

Wai Shi, participant of "Golden Library", an on-site "walking book" programme



## SERVICE REVIEW

This year's general outline for our elderly services was "consolidation and progression", with emphasis on the "development and retention of competent employees and the promotion of innovation". With the establishment of Serene Court, our third home for elderly care, the number of bed has increased to 440. However, the shortage of nursing staff at our homes remained a challenge to us. To solve this long-standing problem, we rolled out the "Navigation Scheme for Young Persons in Care Services" project for the second term. A total of 200 young care workers were trained under this project.

This year, we continued to send our young care workers to Taiwan for exchange, while our service directors and supervisors joined study tour to Taiwan and Australia to learn using new technology, innovative project and special service scheme overseas. To facilitate exchanges between China, Hong Kong and Taiwan, our staff also attended international symposium on long-term care for elderly people in Taiwan, at which they shared the Hong Kong's experience in community care model. We provided support and training to a service organization from Jinan, Shandong. We are glad to have the sponsor from the Hong Kong Arts Development Council, supported our staff to visit different countries to study the ways to promote silver art and music.

For spiritual care, we started deploying our in-house pastors and evangelist for elderly homes to promote bedside spiritual care and evangelism. Weekly worship and monthly communion services are available at our homes now. In response to the 40th anniversary of our Social Services, the community service units, in conjunction

with the member congregations of Lutheran Church, staged an agency-wide gospel campaign "SPREAD HIS LOVE & GOOD NEWS". By mobilizing more than 100 volunteers to visit the isolated and frail elderly or the vulnerable groups in remote areas, to give care and support via various activities and performances.

Facing with the rising demand for services and the inadequate subvented services, we continued to expand our self-financing services, such as Easy Escort Service (covering Tuen Mun, Yuen Long, Tin Shui Wai and districts along Tsuen Wan to Sham Shui Po MTR stations). Online booking, matching, real-time reporting system software were available and ready for operation. We also supported the use of voucher and experimenting its usage in our self-financing day-care and residential services. Last year, we have won a number of awards on these pilot schemes, many encouraging feedback and commendation were received from our users and general public.

Finally, in our advocacy work, we have mobilized our social workers and service users to give their views on the "Universal Retirement Protection" and "Elderly Services Programme Plan" consultation. We have launched a number of briefing sessions, written submissions, hearings at the LegCo, collecting view at street corners. During this consultation, we offered full support to the setting up of street stations in 18 districts across the territory, where more than 15,000 submissions were collected and delivered to the Office of the Chief Executive.

# DRUG REHABILITATION SERVICE

## Case Story #1

Yui Yan used to be a drug addict with no hope and almost died of a drug overdose. Fortunately, she quitted drugs successfully ten years ago thanks to her religious belief, and became a peer counsellor at Enlighten Centre and a DJ at YANAship, an online radio station. "YANA" means "You Are Not Alone", and "ship" means "we are in the same boat". She knows drug addicts feel lonely and helpless at night, but she wants to tell them that someone who've been there are ready to give a hand. She inspires her drug-using audience with her voice and personal experiences, giving them the courage to quit drugs. Like a sweet and sour fish, she can bring happiness and the taste of sweetness to others.



"I used to be a dead fish but now I am a sweet and sour fish."

Yui Yan, peer counsellor at Enlighten Centre and DJ at "YANAship"

## Case Story #2

Ah Kei has been a drug addict for 14 years. He stole under the influence of drugs and was put into prison where he came to know some more drug dependent hallmates. He lost his job and trust from his family. He was even admitted to hospital because of mental disorder. During his hospitalization, a medical social worker asked him, "Why not give yourself one more chance?" He was moved and decided to receive treatment again at Ling Oi Tan Ka Wan Treatment Centre. This time, he was assigned as the team leader of "Pure Heart Soap", a hand-made soap making project. From there, he developed a sense of responsibility and regained work enthusiasm. The soaps are well received by the public in recognition of the changes and efforts of the team members.



Give yourself one more chance

Ah Kei, hallmate at Ling Oi Tan Ka Wan Treatment Centre and team leader of "Pure Heart Soap" Programme

## SERVICE REVIEW

We commenced a number of innovative training programmes and services in response to the recent changes in the type of drugs, the forms of taking drugs and the needs for assistance from drug abusers.

Due to the prevalence of methamphetamine in recent years and the serious physical and mental consequences of taking this drug, we organized an array of professional training activities for our co-workers to equip them with the skills to cater for the special needs of the members of Ling Oi Centre and Enlighten Centre and enhance the service quality. These training activities included three seminar sessions on drug addiction treatment conducted by Professor Yip Kam-shing from the Hong Kong Polytechnic University.

To address the problems related to oral diseases caused by drug abuse, such as Meth Mouth and tooth decay, and to rebuild the appearance and social network of drug treatment patients, we launched our free dental treatment scheme this year, thanks to the praiseworthy sponsorship

from Modern Dental Group, to provide professional dental examination and replantation services to those patients who have come clean to rebuild their teeth and their lives.

Financed by the Beat Drugs Fund, Enlighten Centre launched in 2016 Project YANA (You Are Not Alone) – A Journey to Life Coherence, a two-year community drug rehabilitation programme primarily assisted by our trained peer counsellors. This programme comprised a life review group and camp as well as an online radio station – YANAship. Through this programme, we were able to reach out to many hidden drug abusers and their families, and encourage them to seek help from the center.

"Pure Heart Soap", a hand-made soap making project, was our featured project this year jointly organized by Ling Oi Tan Ka Wan Treatment Centre and Enlighten Centre. We are stepping up our marketing efforts for the soaps to help drug treatment patients to reintegrate into the society.

# REHABILITATION SERVICE

## Case Story #1

70-year-old Uncle Cheung is the oldest service user at our Grace Rehabilitation Service. He had various “sub-health” symptoms such as insomnia and constipation, and relied on medication. He joined the Programme on Health Regimen for Mentally Handicapped Elderly in 2015, our own traditional Chinese medicine practitioner (TCMP) developed a series of health regimen for all targeted service users. His therapeutic plan include Chinese Medicinal diet, juicing, exercise, manipulative massage, specialized auto-moxibustion, lower-limb steaming and auricular acupressure. After interventions, Uncle Cheung felt relaxed when his insomnia and constipation improved profoundly. Today, Uncle Cheung is a robust, cheerful figure with a slight rosy cheek. His family once acknowledgingly said: “My brother’s face is now more shiny than me!”

Becoming refreshed after improving “sub-health” condition Uncle Cheung, participant of the Programme on Health Regimen for Mentally Handicapped Elderly



## Case Story #2

Tze Him has mild intellectual disabilities and autism. His parents would not allow him to work out of fear of discrimination, so he gave up a lot of opportunities until a job vacancy was available at our Grace Rehabilitation Service.

The centre’s superintendent and employment officer explained the job details to him and his parents. Finally, Tze Him was allowed to receive job training. Our clinical psychologist and supervisor offered him assistance in work procedures and taking instructions. During the training period, he worked diligently with dedication, and eventually got a job offer. Now that his social skills have improved considerably, his parents became more relaxed and even allowed him to enroll in other courses to learn different skills and meet new friends.

Regaining a positive and happy life without fear of discrimination

Tze Him, participant of “Man Fair” career planning programme



## SERVICE REVIEW

The “Man Fair” career planning was continued this year as we realized this kind of service for young people with intellectual disabilities has been overlooked. Supported by our social workers, the programme comprised career objective analysis, training and workplace experience, as well as employment opportunities. We joined hands with special schools which referred their graduates to our courses on vocational retraining, coffee making, occupational safety and health as well as soft skills. Site visits and workplace experience schemes were organized as well. Moreover, we were awarded the “Friendly Employment Award” and the “Outstanding Mentor Award” by the Labour and Welfare Bureau this year. Apart from vocational training, we explored the potential of young people with intellectual disabilities and made good use of

the funds by launching a number of talent training schemes, competitions and performances.

We introduced the Programme on Health Regimen for Mentally Handicapped Elderly this year, under which a personal healthcare and regimen scheme was designed for each of our service users to preserve their health and promote their longevity. The treatment was evaluated by our traditional Chinese medicine practitioner every three months to check its effectiveness. This program was introduced to the Chinese communities across the strait at the Chinese Community Regional Conference on Services for People with Intellectual Disabilities held in Macau and received positive feedbacks from the participants.

# EMPLOYMENT AND COMMUNITY SERVICE

## Case Story #1

69-year-old Chan Yiu Lam joined our Ma On Shan District Elderly Community Centre as a volunteer after his retirement, and later became a docent at the Grace Youth Camp to promote the conservation of Ma On Shan's heritage and mining history. He studied diligently to equip himself with knowledge of mining in Hong Kong. After becoming a docent, he came to know the unique historical and ecological value of Ma On Shan and reached out to people at different strata and of all ages. He expected to see more challenging activities at the Grace Youth Camp to attract young people in Hong Kong, such as the Hong Kong Mine Challenge held in February 2017.



Explore and share  
the beauty of mines  
Chan Yiu Lam, docent at Grace  
Youth Camp

## Case Story #2

Some years ago Law Heng Sing was caught in a dilemma of whether he should start his career in IT industry or the showbiz. He finally chose the latter, but he found himself to have achieved nothing at the age of 30, with low and unstable income. He then took a clown performer training course at our Grace Training and Development Centre. Upon completion of the course, he was able to earn more and discovered more than he expected from clown performance. Now performing as Clown Bu Bu Jak, Law said, "Clown performance allows me to spread the seeds of joy. When people are cheered up, my heart is contented, too."



Spread  
the seeds  
of joy  
on the path  
to his  
showbiz  
career  
Law Heng Sing,  
participant of clown  
performer training  
course

## SERVICE REVIEW

We launched retraining courses during 2016 and 2017, attracting 3,000 participants with 1,400 job referrals. While the "Party Clown", a work experience program was rolled out in 2015, offering value-added studies, job referrals and peer exchanges to about 100 participants. Under this program, Mr. Kenneth Ng (Hong Kong's King of Clowns) was invited to be our principal instructor. He won the Ninth ERB Outstanding Award for Instructor and two of his mentees won the Eighth and the Ninth ERB Outstanding Awards for Trainees respectively.

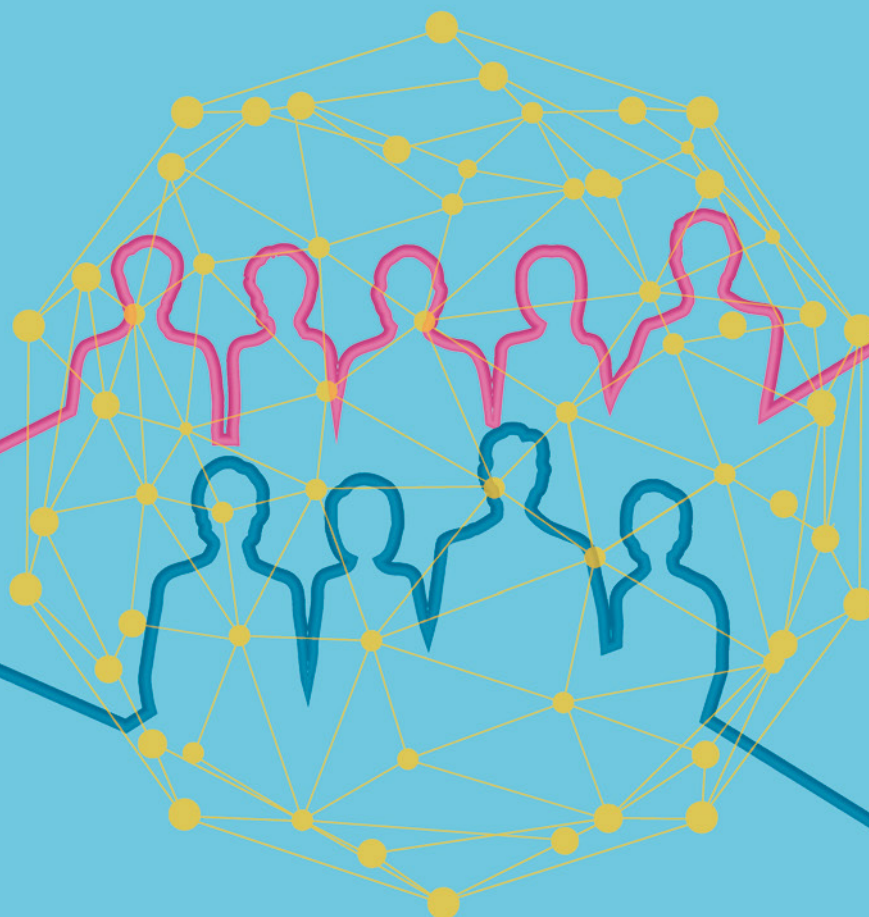
Under the "Hong Kong Jockey Club Community Project Grant - Kwai Chung Care Network" launched in 2008, we are planning to incorporate the concept of "sharing economy" into this project to encourage the exchange and sharing of skills, barter services and community participation.

The findings of a questionnaire survey on the quality of life conducted by the Integrated Employment Assistance Program for Self-reliance this year suggested that nearly 90% of the respondents, after receiving our services,

improved in the quality of their physical, psychological, social and living conditions. This indicates that our employment services can actually address the needs of participants in addition to finding jobs for them.

Since Grace Youth Camp commenced operation in April 2015, it has recorded over 50,000 visits. During 2016-17, it gained 76 media coverages and served 24,252 visitors. Several major Social Marketing Events were introduced this year, such as the exhibitions jointly held with Cultural Hulu to showcase Ma On Shan's mining industry, the first "Hong Kong Mine Challenge", an innovative contest comprising race as well as historical and cultural conservation, and the Ma On Shan Color Mart, a marketplace to promote home-made brands, which were all well-received and highly praised by the public. We will continue to promote the brand effect on the services offered by Grace Youth Camp in the future.

# OUR ORGANIZATION



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# EXECUTIVE COMMITTEE AND MANAGEMENT COMMITTEES (2014-2017)

## EXECUTIVE COMMITTEE

Chairman: Mr. Lai Wing Yiu  
Vice-Chairman: Dr. Chow Siu Chun  
Rev. Kwong Tin Chi  
Treasurer: Mr. Lam Kwai Yan  
Board Member: Dr. Tang Chi Kit  
Mr. Chow Kam Siu  
Rev. Tang Hing Sum  
Mr. Lai Ping Fai  
Rev. Ng Lai Hing  
Rev. Tsang Ho Yin Kenneth  
Mr. Tai Ho Kwong Jeffrey  
Rev. Chan Kit Ling (til March 2017)  
Chief Executive of ELCSS-HK: Ms. Chan Ching Yee

Honorary Legal Consultant:  
Mr. Leung Wing Hang, Vitus  
Mr. Chan Hon Piu  
Mr. Kam Wai Ip  
Ms. Ho Yin Fong, Julian

## PERSONNEL AND FINANCIAL COMMITTEE

Chairman: Rev. Kwong Tin Chi  
Vice-Chairman: Mr. Lam Kwai Yan  
Member: Mr. Lai Wing Yiu  
Rev. Tang Hing Sum  
Mr. Lai Ping Fai  
Rev. Tsang Ho Yin Kenneth  
Chief Executive of ELCSS-HK: Ms. Chan Ching Yee  
Administration and Human Resources Manager: Ms. Lai Sau Fong  
Accounting Manager: Ms. Wong Yuk Wah

## ELDERLY SERVICE MANAGEMENT COMMITTEE

Chairman: Rev. Ng Lai Hing  
Member: Dr. Tang Chi Kit  
Dr. Kong Wing Ming  
Prof. Leung Yuk Ki  
Ms. Cheung Yin Kwan  
Rev. Chan Sek Mui  
Chief Executive of ELCSS-HK: Ms. Chan Ching Yee  
Assistant Chief Executive: Mr. Ho Hin Ming  
Consultant:  
Mrs. Tsien Wong Bik Kwan, Teresa  
Dr. Chui Wing Tak, Ernest

## YOUTH SERVICE MANAGEMENT COMMITTEE

Chairman: Mr. Chow Kam Siu  
Member: Mr. Shin Kei Lit  
Mr. Li Kam Tong  
Dr. Kwok Lai Yuk Ching, Sylvia  
Rev. Wong Sing Heung  
Rev. Chan Wai Kam  
Chief Executive of ELCSS-HK: Ms. Chan Ching Yee  
Assistant Chief Executive: Ms. Chan Lai Kwan  
Consultant:  
Prof. Ma Lai Chong, Joyce, JP  
Pastor Lee Chi Kong, Stephen  
Prof. Erwin Huang

## DRUG REHABILITATION SERVICE MANAGEMENT COMMITTEE

Chairman: Dr. Chow Siu Chun  
Member: Mr. Kuen Ping Yiu  
Mr. Szeto Ming Wong, Max  
Mr. Lee Tak Yu  
Rev. Tang Hing Sum  
Ms. Tsang Pik Shan  
Chief Executive of ELCSS-HK: Ms. Chan Ching Yee  
Assistant Chief Executive: Mr. Lin Siu Sau

## REHABILITATION SERVICE MANAGEMENT COMMITTEE

Chairman: Dr. Tang Chi Kit  
Member: Dr. Chan Yuk Chung  
Mr. Lee Yat Wah Walter  
Dr. Ting Sik Chuen  
Mr. Tai Ho Kwong Jeffrey  
Dr. Chu Wing Hong  
Chief Executive of ELCSS-HK: Ms. Chan Ching Yee  
Assistant Chief Executive: Mr. Lin Siu Sau  
Consultant:  
Dr. Tong Chi Tak, Luke  
Dr. Tsang Fan Kwong

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# 1 MISSION, 1 HEART MANAGEMENT TEAM (2016-2017)

## ADMINISTRATION COMMITTEE

Chan Ching Yee (Chairperson)	Li Chi Hung
Lin Siu Sau	Sin Fung Yee
Chan Lai Kwan	Lau Yin King
Ho Hin Ming	Chau Yuk Ying
Chan Kin Hung	Chuk Wing Hung
Lai Sau Fong	Cheung Kwok Chung
Wong Yuk Wah	Chow Ching Chi
Wong Chui Yan	Cheng Wai Hing
Lam Kam Lee	Cheung Sau Wan
Lau Chung	Lai Lai Chun
Wong Chi Kit	Hou Sze Nga
Li Po Moon	



## List of Managerial Staff

### Chief Executive

Ms. Chan Ching Yee

### Assistant Chief Executive (Elderly Service)

Mr. Ho Hin Ming

### Assistant Chief Executive (Children, Youth & Family Services)

Ms. Chan Lai Kwan

### Assistant Chief Executive (Corporate Development)

Mr. Lin Siu Sau

### Administration and Human Resources Manager

Ms. Lai Sau Fong

### Accounting Manager

Ms. Wong Yuk Wah

### Development Director

Mr. Chan Kin Hung

### Corporate Communication Manager

Ms. Hui Tim Lee

### Information Technology Officer

Mr. Lam Pak

## YOUTH SERVICE

### Service Director

Ms. Chau Yuk Ying  
Mr. Chuk Wing Hung  
Mr. Cheung Kwok Chung  
Ms. Chow Ching Chi (til 30/11/2016)  
Ms. Cheng Wai Hing (til 10/12/2016)  
Ms. Cheung Sau Wan (til 8/1/2017)  
Ms. Hou Sze Nga (from 1/3/2017)  
Ms. Lai Lai Chun (from 1/3/2017)

### Tin Shui Wai Integrated Youth Service Centre

Ms. Lau Po Yee

### Sheung Tak Integrated Youth Service Centre

Mr. Chung Kai Kong

### Tuen Mun Integrated Youth Service Centre

Ms. Lai Lai Chun

### Lutheran Senior Citizen Club

Ms. Lai Lai Chun

### Tai Wo Integrated Youth Service Centre

Ms. Hou Sze Nga (til 28/2/2017)  
Ms. Wong Sun Chu (from 1/3/2017)

### North District Integrated Youth Service Centre

Ms. Fung Pui

### School Social Work Service

Ms. Tai Lin Mui

### Life Angel Education Centre

Ms. Tai Lin Mui

### Integrated Service Centre for Reconciliation

Ms. Lam Ho Yan

### North District Youth Outreaching Social Work Team

Mr. Lau Kwok Fan

Tin Shui Wai Youth Outreaching  
Social Work Team and Services for  
Young Night Drifters  
Mr. Tse Long Keung

When Teens Meet Angels Service  
Ms. Fong Man Chi

Central Youth Service  
Ms. Chau Yuk Ying

Uncle Long Leg Letter Box  
Ms. Chau Yuk Ying

Youth Career Development Service  
Mr. Chiu Tak Choi

Hong Kong Youth Talent Institute  
Ms. Chow Ching Chi (til 30/11/2016)  
Ms. Chan Lai Kwan (from 1/12/2016)

## ELDERLY SERVICE

### Service Director

Ms. Wong Chui Yan  
Ms. Li Po Moon  
Mr. Lau Chung  
Mr. Wong Chi Kit  
Ms. Lam Kam Lee

Tuen Mun Integrated Elderly Service  
Ms. Ho Kam

Easy Escort Service  
Ms. Ho Kam

Carer Training Centre  
Ms. Hsueh Ma Li

Communion Lutheran Elderly Health  
Centre  
Ms. Chan Wai Fong

Navigation Scheme for Young  
Persons in Care Services  
Mr. Ngai Kei

Tuen Mun Enhanced Home and  
Community Care Service  
Ms. Wong Yim Fong

Tuen Mun Home Care Service  
Centre  
Ms. Wong Yim Fong

Tuen Mun West Day Care Centre for  
the Elderly  
Ms. Mui Wing Man

Home Support Team of the  
Integrated Discharge Support  
Program for Elderly Patients (TMH  
& POH)  
Ms. Cheng Wai Han

Shan King Care and Attention Home  
for the Elderly  
Ms. So Siu Yin

Lutheran Healthy Aging Centre  
Ms. So Siu Yin

Serene Court  
Ms. Wong Siu Kan

Grace Court  
Mr. Ng Chi Sing

Shatin District Community Centre  
for the Golden-Aged  
Ms. Pang Wei Sum

Shatin Rotary Club Community  
Information Technology College  
Mr. Koo Wai Lam

Wai Yin Association  
Evergreen Centre  
Ms. Pang Wei Sum

Sheen Hok Charitable  
Foundation Kwan Shon Hing  
Yu Chui Neighbourhood  
Elderly Centre  
Ms. Tai On Man

Essence Hub  
Ms. Pang Wei Sum

Kwai Chung Neighbourhood  
Elderly Centre  
Mr. Tang Kwong Yue

Shatin Caring Centre  
Mr. Tang Chiu Ling

Integrated Home Care  
Services (Agency and  
District-based)  
Ms. Ng Ling Hang

Shatin Enhanced Home and  
Community Care Service  
Ms. Tang Yuk Ying

Enhanced Home and  
Community Care Services  
(New Territories East)  
Ms. Tang Yuk Ying

Home Support Team of  
the Integrated Discharge  
Support Program for Elderly  
Patients (PWH)  
Ms. Li Fung Yee

Faith Home Care & Faith Bus  
Ms. Li Fung Yee

Smart Club  
Ms. Wu Wing Yin

Ma On Shan District Elderly  
Community Centre  
Ms. Sin Fung Yee (til  
28/2/2017)

Radiance Hub  
Ms. Leung Mei Kuen

Chung On Neighbourhood  
Elderly Centre  
Ms. Ma Wing Yee

## EARLY CHILDHOOD EDUCATION SERVICE

**Service Director**  
Ms. Lau Yin King

Chung On Nursery School  
Ms. Shar Hiu Yan

Amazing Grace Nursery  
School  
Ms. Lo Lai Fong

Hing Wah Nursery School  
Ms. Leung Po Yue

Ling Kung Nursery School  
Ms. Au Yuk Ping

Ling On Nursery School  
Ms. Chan Kit Ying (til  
16/8/2016)  
Ms. Chow Po Lai (from  
19/12/2016)

Grace Nursery School  
Ms. Chung Yuen Yi

Kin Ming Nursery School  
Ms. Kong Hoi Yan

Child Care Resources Centre  
Ms. Lau Yin King

## REHABILITATION SERVICE

**Service Director**  
Mr. Li Chi Hung (til 4/2/2017)  
Ms. Sin Fung Yee (from 1/3/2017)

Grace Rehabilitation Service  
Mr. Hau Ping Cheuk

Kwai Chung District Support Centre  
Ms. Leung Ying Wai

Kwai Shing Hostel  
Ms. Chan Pui Shan

## DRUG REHABILITATION SERVICE

**Service Director**  
Mr. Chan Kin Hung (from 1/7/2016)

Enlighten Centre  
Ms. Leung Yuk Kuen

Ling Oi Centre  
Mr. Kwok Ka Ho

Ling Oi Tan Ka Wan Centre  
Mr. Kwok Ka Ho

## EMPLOYMENT & COMMUNITY SERVICE

**Service Director**  
Mr. Li Chi Hung (til 4/2/2017)  
Ms. Sin Fung Yee (from 1/3/2017)

Professional Training Centre  
Mr. Fan Man Tao

Grace Youth Camp  
Mr. Fan Man Tao

Nam Chung Outdoor Activity  
Centre  
Mr. Fan Man Tao

Grace Training and Development  
Centre  
Ms. Cheng Wai Fong

Login Club for New Arrivals  
Ms. Lo Pui Ki

## FAMILY SERVICE

**Service Director**  
Ms. Chow Ching Chi (til 30/11/2016)  
Mr. Li Chi Hung (til 4/2/2017)  
Ms. Chau Yuk Ying (til 28/2/2017)  
Ms. Lai Lai Chun (from 1/3/2017)  
Ms. Sin Fung Yee (from 1/3/2017)

Wong Choi Ming Joyful Family  
Nurturing Centre  
Ms. Chow Ching Chi (til 30/11/2016)  
Ms. Lai Lai Chun (from 1/3/2017)

Clinical Psychology Support Service  
Ms. Cheung Yin Lei

Grace Integrative Family Services  
Centre  
Ms. Leung Pui Suen

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## 1 MISSION, 1 HEART

### 2016 WU CHENG SO FONG MEMORIAL SCHOLARSHIP, OUTSTANDING STAFF AWARD AND LONG SERVICE AWARD

#### WU CHENG SO FONG MEMORIAL SCHOLARSHIP

Yuen Nga Yi  
Hsu Sha Lee  
Yip Chun Ho  
Cheung Mung Shuen  
Wong Ching  
Yim Hoi Lee  
Cheung Wing Lam  
Fong Man Chi

#### OUTSTANDING STAFF AWARD

Ng Siu Hong  
Yip Shuk Ching  
Leung Sze Man  
Tam Chak Kwan  
Yau Hiu Lo  
Cheng Mui Fa  
Lai Yuk Shan  
Chan Tsz Hang  
Fan Man Tao  
Hui Tim Lee

#### LONG SERVICE AWARD

**35 YEARS**  
Chau Yuk Ying

**30 YEARS**  
Lin Siu Sau  
Ng Cheuk Yi

**25 YEARS**  
Lam Ping

**20 YEARS**  
Ng Fung Chun  
Lau Yin King  
Lau Wang Cheung  
To Wai Ping  
Lo Shuk Hing  
Kwok Ka Ho  
Yuen Chun Ming  
Lin Chi Kin  
Yu King Wai  
Mak Yuk Fong  
Pang Wai Hing  
Cheung Sau Wan  
Wong Sun Chu  
Chan Lai Chun  
Lau Po Yee  
Chan Fung Ying  
So Wai Ling  
Lau Kwok Fan  
Tsang Hin Man  
Tse Man Yee  
Chan Kin  
Chow Sau Kit

leong Mei Lok  
Chiu Sui Ping

#### 15 YEARS

Wong Chi Wai  
Wong Chi Yung  
Fong Mei Ping  
Leung Ying Wai  
Chan Chuen King  
Fung Shuen Pan  
Ho Kam Kuk  
Law Lai Kwan  
Hui Shuk Yung  
Liu Yuk Fong  
Lam Ho Yan  
Lam Lai Yi  
Chan Lai King  
Wong Wing Keung  
Tam Fung Yi  
Li Yuet Kuen

#### 10 YEARS

Choy Ka Yee  
Keung Chun Pong  
Lai Wai Yui  
Law Ka Wai  
Leung Ming Kei  
Law Chee Wah  
Cheuk Kam Choi  
Chiu Wai Man  
Lai Yuen Mi  
Ng Yuen Ming  
Li Hung Mui  
Hung Yuen Yee  
Ting Chui Lan  
Chan Chung Tan  
Chan Sau Har  
Mui Hoi Yi  
Au Shuk Man  
Liu Siu Wah  
Chow Sau Man  
Ng Sheung Chi  
Chau Suk Hing  
Hung Yim Man  
Wong Yuk Lan  
Siu Mei Fong  
Huang Changfan  
Tsang Ka Yin  
Liu Zhaoxia  
Mui Wing Man  
Ng Yuen Yee  
Lam Choi Ha  
Chan Siu On  
Lam Kam Lee  
Zhu Xiao Yun  
Lee Wai Ling  
Wong Ying Lan  
Leung Yin Fan

#### 5 YEARS

Fung Sze Mei  
Lam Ka Chun  
Wong Chi Yin  
Wong Nga To  
Lo Chi Chiu  
Yee Alice  
Law Sin Man  
Yeung Wun Hing  
Lam Chi Keung  
Lo Hau Ling  
Fan Kwai Ching  
Choi Tak Fai  
Yu Man Yee  
Lee Ka Man  
Wong Yan Ning  
Wu Sau Ling  
Tsang Wing Man  
Liu Hiu Ching  
Ho Shan Shan  
Sin Wai Chi  
Yick Yuen Yi  
Wong Kit Yee  
Yim Sau Ha  
Lee Lai Man  
Chan Cheuk Yan  
Ko Po Kin  
Lam Waimen  
Ng Pui Him  
Yau Hiu Lo  
Mak Siu Ling  
Siu Li Mei  
Mui Hiu Man  
Yuen Ching Kam  
Chan Shun Hing  
Ng Sylvia  
Lam Luk Yan  
Leung Man Wai  
Au Kam Wai  
Cheng Muk Ming  
Li Kin Lee  
Chan Fong  
Yau Mei Yan  
Chau Ah Ling  
Wong Sau Lan  
Wong Wai Leong  
Hung Man Ping  
Chan Chi Pan  
Deng Meifen  
To Hing Mui  
Ho Fei Ha  
Ip Hing Yu  
To Yuk Ling  
Sam Siu Ping



### Integrated Children and Youth Services Centres

#### 1 Total No. of Members (as at 31.3.2017)

	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun
Aged 14 or below	763	840	675	931	868
Aged 15-24	307	329	73	277	125
Aged 25 or above	7	11	22	4	8
Parent member	360	387	746	300	600
<b>Total</b>	<b>1,437</b>	<b>1,567</b>	<b>1,516</b>	<b>1,512</b>	<b>1,601</b>
Rate of achieving core programme plans (%)	98.1%	99.5%	99.1%	96.4%	99.1%
Total no. of service recipients served at any one time (per social worker)	57	55.3	72.1	80	54.5

#### 2 Total No. of Core Programme Sessions and Attendance\*

\* Number of session in black and attendance in blue

	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun
Guidance & counseling (group & activity)	179 (3,180)	456 (2,856)	833 (16,171)	820 (15,880)	53 (1,738)
Guidance & counseling (case interview)	1,575 (1,892)	1,809 (2,177)	1,378 (1,438)	1,583 (1,659)	1,086 (1,343)
Supportive Service	296 (2,240)	117 (1,287)	394 (3,707)	488 (4,680)	217 (4,109)
Socialization programmes	1,252 (15,734)	1,188 (25,594)	747 (11,426)	478 (7,878)	1,728 (23,726)
Development of social responsibility & competence	806 (11,342)	313 (3,374)	409 (5,304)	515 (5,452)	540 (8,374)
<b>Total</b>	<b>4,108 (34,388)</b>	<b>3,883 (35,288)</b>	<b>3,761 (38,046)</b>	<b>3,884 (35,549)</b>	<b>3,624 (39,290)</b>
Average no. of core programme sessions (per social worker)	387.5 (3,244.2)	334.7 (3,042.1)	361.6 (3,658.3)	366.4 (3,353.7)	385.5 (4,179.8)

### Community Support Service Scheme

Counseling & support service for children and youth cautioned under the Police Superintendent's Discretion Scheme (PSDS)

Core programme sessions (per social worker)	10,625 (885.4)	Total no. of new/reactivated PSDS cases	180
Core programme attendance (per social worker)	15,964 (1,330.3)	Total no. of PSDS cases closed	227
Rate of achieving core programme plans	97.9%	Total no. of PSDS cases closed, having achieved case goal plan	218
Total no. of service recipients at any time per social worker	44.3	Total no. of direct contact hours delivered for PSDS cases	9,620.75

### Youth Outreaching Service Statistics

#### 1 District Youth Outreaching Social Work Service

	Outreaching Team		Tin Shui Wai Outreaching Service for Young Night Drifters	
	Tin Shui Wai	North District		
Total no. of cases handled (per month)	345.1	346.3	No. of service recipients	954
Total no. of potential cases handled (per month)	226.9	265.3	Direct contact hours	6,354.8
No. of cases closed, having achieved the case goal plan	55	56	Total no. of referrals made for mainstream services or youth employment programmes	35
No. of new clients	255	283	No. of service sessions	494
No. of direct contact hours	8,767.25	8,853.5		
No. of anti-drug programme sessions	64	64		

## School Social Work Service

### 1 Case Counselling Service of School Social Worker (as at 31.3.2017)

	Centre					School Social Work Service Unit
	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun	
No. of school with stationing school social work service	3	3	2	3	2	4
Total no. of cases handled	176	232	159	214	194	378
No. of cases closed	52	58	46	62	55	124
Total no. of cases closed having achieved the agreed goal	45	56	43	50	52	120
Rate of cases closed having achieved the agreed goal	86.5%	96.6%	93.5%	80.6%	94.5%	96.8%
<b>No. of active cases</b>	<b>124</b>	<b>174</b>	<b>113</b>	<b>157</b>	<b>139</b>	<b>254</b>

### 2 Problem Classification of Active Cases (as at 31.3.2017)

	Centre					School Social Work Service Unit
	Tin Shui Wai	North District	Sheung Tak	Tai Wo	Tuen Mun	
Health problem	8	7	5	10	5	/
School-related Issues	31	37	26	35	68	66
Vocation problem	2	1	7	0	2	/
Peer relationship	13	11	27	33	21	47
Developmental adjustment	3	4	8	3	0	16
Emotion/Mental health	40	49	21	28	29	73
Sex-related issues	4	4	3	3	0	2
Social norms/Behavioral problem	8	8	4	11	3	3
Family	15	50	11	32	11	42
Drug-related issues	0	0	0	0	0	0
Others	0	3	1	2	0	5
<b>Total</b>	<b>124</b>	<b>174</b>	<b>113</b>	<b>157</b>	<b>139</b>	<b>254</b>

### 3 List of Schools with School Social Work Service provided by our Agency

In 2016-17, our agency provided stationing school social work service for the following 17 secondary schools (listed in no particular order):

Ju Ching Chu Secondary School (Yuen Long)	Christian and Missionary Alliance Sun Kei Secondary School	Po Leung Kuk Centenary Li Shiu Chung Memorial College
The ELCHK Yuen Long Lutheran Secondary School	HKTA The Yuen Yuen Institute No.3 Secondary School	Buddhist Sum Heung Lam Memorial College
TWGHs Kwok Yat Wai College	Assembly Of God Hebron Secondary School	Yuen Long Merchants Association Secondary School
Fanling Lutheran Secondary School	Carmel Pak U Secondary School	CCC Kei Yuen College
HHCKLA Buddhist Ma Kam Chan Memorial English Secondary School	HKTA The Yuen Yuen Institute No.2 Secondary School	Queen Elizabeth School Old Students' Association Secondary School
Elegantia College (Sponsored By Education Convergence)		The Hong Kong Management Association K S Lo College

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1 MISSION, 1 HEART

STATISTICS: ELDERLY SERVICE

## Residential Service

	SKCA	GC	SEC (Since Late 2015)
No. of residents – care & attendance	148	44	32
No. of residents – nursing	/	70	115
Total no. of residents	148	114	147
Attendance of groupwork service	2,027	37,266	9,796
Attendance of special service	74,248	6,476	3,194
Attendance of casework service (including ICP)	7,203	2,883	3,131
Attendance of groups and trainings for dementia	8,070	3,792	8,100
Attendance of volunteer service	1,443	1,041	1,165

## Centre-based Service

	SDCC	MOSDECC	CONEC	YCNEC	KCNEC	SCC	LHAC	CLEHC
No. of members	2,338	2,564	1,007	926	1,203	222	378	120
No. of volunteers	488	685	189	180	101	/	36	30
No. of carers	320	440	180	227	146	/	/	5
No. of accumulated counselling cases	635	523	120	107	137	/	/	12
No. of cases in support team for the elderly	1,224	1,124	/	/	/	/	/	/
No. of hidden and vulnerable elderly cases	49	48	48	53	48	/	/	/
Attendance of drop-in service (Average no. per session)	302	230	166	204	129	100	72 persons	40
No. of programme for educational/developmental service	428	574	420	458	150	14	92	775
No. of programme for volunteer service	/	/	120	121	55	/	27	846
No. of programme for social and recreational service	73	130	/	/	104	47	46	871
No. of programme for carers service	70	114	70	65	51	/	/	/
No. of therapeutic groups	13	9	/	/	1	/	/	/
Attendance of canteen service	26,044	2,349	26	1,348	/	/	1,032	1,062

## Community Care Service

	Day Care Centre			IHCST	EHCCS			IDSP (HST)	
	Tuen Mun (West)	RH	SCC	Shatin	Tuen Mun	Shatin	NT (East)	Tuen Mun	Shatin
No. of accumulated cases	103	132	74	508	211	251	286	1,040	656
No. of opening sessions	593	594	500	/	/	/	/	/	/
Average attendance per session	25	60	19	/	/	/	/	/	/
Total attendance	14,840	14,383	4,722	/	/	/	/	/	/
Groupwork service	593	594	264	/	180	19	36	27	48
Special activities	25	20	45	9	15	23	28	46	2
Head counts of users in home care service	39	0	1,124	54,527	29,156	11,737	17,115	27,048	8,810
Head counts of users in allied health service	115	624	360	13,226	16,688	14,577	16,938	/	2,009
Groups and trainings for dementia	297	78	56	/	/	34	34	/	2
Carer service	593	3	6	/	766	687	665	1,004	1,235

## Other Self-Financed Service

Head count of users

Easy Escort Service	9,934
Training Courses in Carer Training Centre	9,894
Smart Club	3,868
Essence Hub	13,838

# STATISTICS: EARLY CHILDHOOD EDUCATION SERVICE

## No. of Places of Nursery Schools, Average Annual Utilization Rate, No. of Graduates

(No. of places for students in black; Utilization Rate [%] in colour)

	Education Service	Integrated Programme	Occasional Child Care Service	Extended Hours Service
<b>Grace Nursery School</b> No. of Graduates: 29	100 100%	—	2 69.1%	14 53.9%
<b>Amazing Grace Nursery School</b> No. of Graduates: 28	112 100%	6 99.0%	3 42.6%	14 17.8%
<b>Ling Kung Nursery School</b> No. of Graduates: 31	100 100%	12 100%	1 53.6%	8 46.5%
<b>Ling On Nursery School</b> No. of Graduates: 28	98 99.0%	6 100%	1 59.9%	8 47.5%
<b>Hing Wah Nursery School</b> No. of Graduates: 26	100 93%	6 99.0%	—	8 80.4%
<b>Chung On Nursery School</b> No. of Graduates: 34	100 100%	6 97.0%	—	—
<b>Kin Ming Nursery School</b> No. of Graduates: 25	100 99%	6 100%	—	—
<b>Total No. of Graduates</b> 201	710 98.6%	42 99.1%	7 56.3%	52 46.2%

### Grace Rehabilitation Service

(Figures denote no. of attendance)

Total no. of attendance: 234,860

Hostel for severely mentally handicapped persons	16,669
Day activity centre	9,391
Extended care programme	4,901
Visiting medical practitioner scheme	346
Group for clients with dementia – “Recall the memorable moment”	992
Group service	33,056
Recreational activity* (excluding group activity)	32,019
Transport and escort service	726
Nursing care service	81,604
Training service	42,970
Haircut service	339
The ark fellowship	2,697

Dental service	32
Ophthalmological service	24
Home visits	56
Visual assessment by volunteer registered optometrist	0
Audiological assessment by volunteer audiologist	0
Psychiatric outreach service	90
Seasonal influenza vaccination programme	76

#### Physiotherapy Services

Services provided by registered physiotherapist	398
Services provided by rehabilitation therapy assistant	3,900

#### Occupational Therapy Services

Services provided by registered occupational therapist	325
Services provided by rehabilitation therapy assistant	4,249

\* Recreational programs and vacation activities include leisure activity, Tin Yan walking exercise, annual picnic, birthday party, festival activity, small group outdoor activity, holiday program, annual graduation ceremony, etc.

### Kwai Chung District Support Centre

Hours of training and support service: 47,749.5 hours

Community education and volunteer service	28 sessions
Physiotherapy/Occupational therapy	1,094 sessions
Reviewing rate of individuals training needs of physiotherapy/Occupational therapy	100%
Personal development, social and recreational, and carer support services	642 sessions
Clinical psychology service	350 sessions

Reviewing rate of individuals psychological needs of clinical psychology service	100%
Case numbers of using case management service	86 persons
Monthly average number of counseling sessions conducted	59 sessions
New target cases	5 persons
Reviewing rate of case plan	100%

### Kwai Shing Hostel

Residential service: 43 persons (male: 23; Female: 20); No. of attendance of respite service: 2

(No. of times held in black; No. of attendance in blue)

#### Community Rehabilitation Resource Centre

Talks on rehabilitation resources	8 (113)
Programmes /Activities	12 (521)
Activities for carers	6 (182)
Joint activities	14 (641)

#### Further Education Corner & Community Education

Educational sessions	27 classes/315 sessions (3,054)
Community education programmes	11 (9,031)

#### Fellowship

Fellowship activities	24 (811)
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#### Volunteers

No. of volunteers	50 persons (50)
Volunteer service and activities	5 (190)

# STATISTICS: EMPLOYMENT AND COMMUNITY SERVICE

## Kwai Chung Care Network

	expected service outputs	actual service outputs		expected service outputs	actual service outputs
Mobile counters	attendance: 800	attendance: 832	Volunteer training	60 sessions	79 sessions
Family visits	attendance: 200	attendance: 227	Volunteer services hour	350 hours	450 hours
Case work	120 cases	120 cases	Family support programmes	110 sessions	132 sessions
Talks	18 talks	21 talks	Community education programmes	6	7
Mutual support groups <sup>1</sup>	144 sessions	182 sessions <sup>2</sup>	Talent development training	240 sessions	249 sessions

<sup>1</sup> Mutual support groups include: Parents mutual support groups and Mutual support groups

<sup>2</sup> Include 62 sessions of Parents mutual support groups and 120 sessions of Mutual support groups

## ELCHK Professional Training Centre

Total no. of customers served: 3,175 (Total no. of attendance: 6,449)

(Figures denote no. of attendance)

Customer Type:	Public	NGO	ELCSS-HK unit	Government Departments	Corporations	Total
Employees well being activities	300	190	114	40	1,492	2,136
Leadership and management training project	105	330	131	60	201	827
Positive employees development project	688	100	40	/	676	1,504
Positive team building service	300	488	72	108	1,014	1,982

## Grace Training & Development Centre

(No. of Trainees in black; No. of attendance in blue)

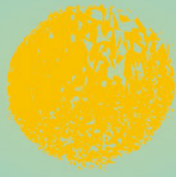
ERB training courses	3,000 (132,000)	Work experience programme:	Adult education programmes under adult education subvention scheme	130 (867)
Referral services	1,400 (5,600)	Party Clown	105 (210)	
		Dream House	25 (50)	
		Continuing and professional education service	203 (812)	

## Integrated Employment Assistance Programme for Self-reliance

	Category A <sup>1</sup>	Category B <sup>1</sup>	Category C <sup>1</sup>	Category D <sup>1</sup>
No. of successfully enrolled service recipients	474	310	110	85
No. of service recipients securing part-time paid employment for at least one month (over 60 hours per month)	74	/	/	/
No. of service recipients securing full-time paid employment for at least one month <sup>2</sup>	100	116	56	54
No. of service recipients securing full-time paid employment for at least three months <sup>2</sup>	74	80	42	50
No. of training hours provided	/	3,970	934	4,350
No. of work exposure services hours provided	/	33,278	/	/

<sup>1</sup> The IEAPS contains 4 categories. The target participants of Category A and B services is the able-bodied CSSA recipients aged 15 to 59 who are unemployed or with monthly working hours or earnings less than the prescribed level set by Social Welfare Department. The target participants of Category C services is the single parents and child carers on CSSA with their youngest child aged 12 to 14. The target participants of Category D services is the unemployed able-bodied youth on CSSA aged 15 to 29.

<sup>2</sup> Category A, B and D services: 120 working hours per month; Category C services: 32 working hours per month; Category D services include securing full-time employment or returning to mainstream schooling.



# OUR FINANCE & INFORMATION



# FINANCIAL HIGHLIGHTS

(For the year ended 31st March 2017)

	2017 HK\$'000	2016 HK\$'000 [Note 4]
<b>INCOME</b>		
Government Subvention	344,522	310,715
The Community Chest	3,992	3,049
The Evangelical Lutheran Church of Hong Kong	867	811
The Hong Kong Jockey Club Charities Trust	7,778	6,154
Donations <sup>[Note 1]</sup>	4,784	4,689
Flag Day Income <sup>[Note 2]</sup>	-	1,534
Fee Income	39,906	27,767
Other Income	39,196	34,163
<b>Total Income (A)</b>	<b>441,045</b>	<b>388,882</b>
<b>EXPENDITURE</b>		
Personal Emoluments	344,321	306,101
Programme Expenses	38,370	30,696
Operating Expenses	26,313	26,554
Miscellaneous Expenses	26,808	22,572
Rent and Rates	17,713	16,252
<b>Total Expenditure (B)</b>	<b>453,525</b>	<b>402,175</b>
Income Less Expenditure (A) – (B)	(12,480)	(13,293)
Less :		
Transfer to Refundable Surplus	(551)	752
Transfer to Flag Day Fund	-	(1,440)
Transfer to Other Reserve Funds <sup>[Note 3]</sup>	8,547	3,809
<b>Balance for the Year Transferred to Accumulated Fund</b>	<b>(4,484)</b>	<b>(10,172)</b>

[Note 1]

Over 86% of donations were designated for specific purposes.

[Note 2]

The surplus fund raised from Flag Day will be used wholly for the operating expenses for drug rehabilitation, including staff costs and service expenditure.

[Note 3]

Transfer to Other Reserve Funds mainly included:

	2017 HK\$'000	2016 HK\$'000
Lump Sum Grant Deficit for the year transferred to Lump Sum Grant Reserve	8,675	5,364
Lump Sum Grant Provident Fund for Non-snapshot Staff Surplus for the year transferred to Lump Sum Grant Provident Fund Reserve Fund for Non-snapshot Staff	(50)	(364)

Plan for utilisation of the LSG Reserve in the past year and the coming year: Fulfilling the contractual commitment to staff, absorbing deficits of LSG operations, and implementing strategic development plans.

Plan for utilisation of the LSG Provident Fund Reserve for Non-snapshot Staff in the past year and the coming year: Adjusting the provident fund contribution rates.

Annual Financial Report of Lump Sum Grant can be viewed at our Agency's website: [www.elchk.org.hk/service](http://www.elchk.org.hk/service)

[Note 4]

Certain comparative figures have been reclassified to conform with current year's presentation.

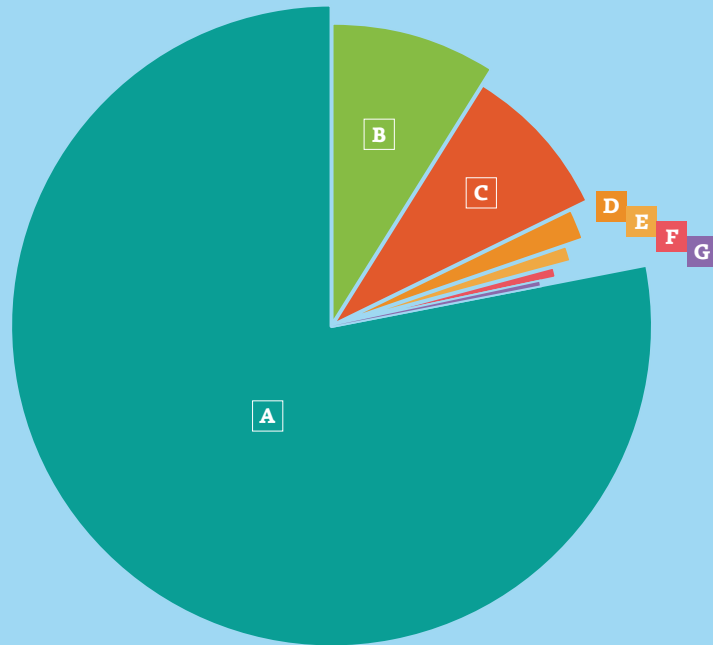


## Analysis of Income and Expenditure for the year ended 31st March 2017

### INCOME

Total Income: HK\$441,045,217

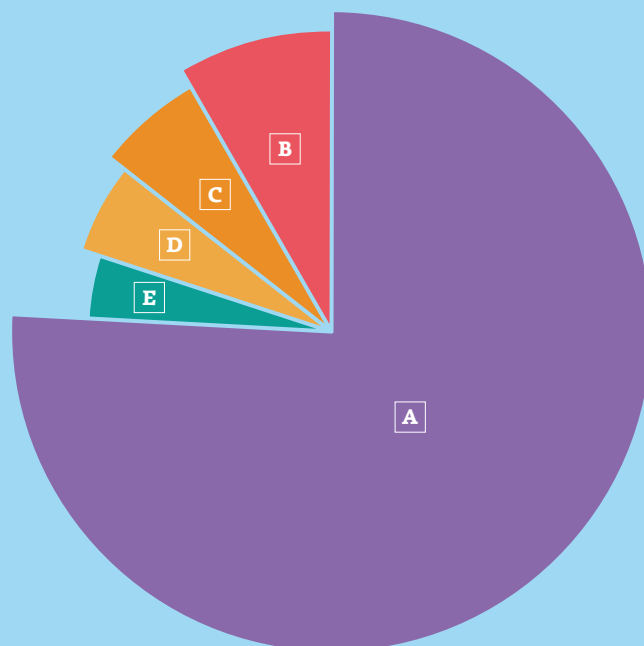
- A** 78.1% Government Subvention
- B** 9.0% Fee Income
- C** 8.9% Other Income
- D** 1.8% The Hong Kong Jockey Club Charities Trust
- E** 1.1% Donations
- F** 0.9% The Community Chest
- G** 0.2% The Evangelical Lutheran Church of Hong Kong



### EXPENDITURE

Total Expenditure: HK\$453,525,614

- A** 75.9% Personal Emoluments
- B** 8.5% Programme Expenses
- C** 5.9% Miscellaneous Expenses
- D** 5.8% Operating Expenses
- E** 3.9% Rent and Rates



## CONTACT INFORMATION OF SERVICE UNITS

### Head Office

1/F, Lutheran Building, 50A Waterloo Road,  
Kowloon  
Tel: 2710-8313 Fax: 2770-1093  
Email: admdept@elchk.org.hk

### HO – Corporate Communication

1/F, Lutheran Building, 50A Waterloo Road,  
Kowloon  
Tel: 3692-5468 Fax: 3692-5262  
Email: ccd@elchk.org.hk

### YOUTH SERVICE

North District Integrated Youth Service Centre  
No. 101-116, G/F, Choi Lai House, Choi Yuen Estate,  
Sheung Shui

Tel: 2673-2120 Fax: 2673-2158  
Email: ndit@elchk.org.hk

### Tin Shui Wai Integrated Youth Service Centre

G/F, Yiu Wah House, Tin Yiu Estate, Tin Shui Wai  
Tel: 2446-2023 Fax: 2448-8751  
Email: tswit@elchk.org.hk

### Tuen Mun Integrated Youth Service Centre

Unit 301, 3/F, Po Tin Shopping Centre, Po Tin  
Estate, Tuen Mun  
Tel: 2462-1700 Fax: 2463-4701  
Email: tmit@elchk.org.hk

### Tai Wo Integrated Youth Service Centre

G/F, Lai Wo House, Tai Wo Estate, Tai Po  
Tel: 2650-8807 Fax: 2650-7308  
Email: twit@elchk.org.hk

### Sheung Tak Integrated Youth Service Centre

4/F Podium, Sheung Chi House, Sheung Tak Estate,  
Tseung Kwan O  
Tel: 2178-3118 Fax: 2217-0778  
Email: stit@elchk.org.hk

### North District Youth Outreaching Social Work Team

Unit 119-121, G/F, Choi Wah House, Choi Yuen  
Estate, Sheung Shui  
Tel: 2671-5113 Fax: 2679-0167  
Email: ndyot@elchk.org.hk

### Tin Shui Wai Youth Outreaching Social Work Team

G/F, Shui Fai House, Tin Shui Estate, Tin Shui Wai  
Tel: 2617-4881 Fax: 2446-4560  
Email: tswyot@elchk.org.hk

### Integrated Service Centre for Reconciliation

R13-R16 Commercial Centre, Wo Cho Estate, Shatin  
Tel: 2650-0022 Fax: 2650-0024  
Email: yes@elchk.org.hk

### Central Youth Service

Room 901-903, 9/F, Tai Shing Commercial  
(Yaumatei) Building, Nos. 498-500 Nathan Road,  
Kowloon  
Tel: 2673-2160 Fax: 3521-0485  
Email: cys@elchk.org.hk

### Uncle Long Leg Letter Box

Room 901-903, 9/F, Tai Shing Commercial

(Yaumatei) Building, Nos. 498-500 Nathan Road,  
Kowloon

Tel: 2673-2160 Fax: 3521-0485  
Email: longleg@elchk.org.hk

### Lutheran Senior Citizen Club

No. 227, 1/F, Commercial Centre, Siu Hong Court,  
Tuen Mun

Tel: 2465-7166 Fax: 2468-4290  
Email: lsc@elchk.org.hk

### School Social Work Service

Room 301-2, Tai Tak House, Tai Yuen Estate, Tai Po  
Tel: 2665-2255 Fax: 2667-5498

Email: ssw@elchk.org.hk

### Life Angel Education Centre

Room 301-2, Tai Tak House, Tai Yuen Estate, Tai Po  
Tel: 2332-1107 Fax: 2332-1106

Email: angels@elchk.org.hk

### When Teens Meet Angels Service

G/F, Yiu Wah House, Tin Yiu Estate, Tin Shui Wai  
Tel: 2446-2023 Fax: 2448-8751

Email: wtma@elchk.org.hk

### Hong Kong Youth Talent Institute

Room 901-903, 9/F, Tai Shing Commercial  
(Yaumatei) Building, Nos. 498-500 Nathan Road,  
Kowloon

Tel: 2153-3940/2153-0114  
Fax: 2153-3941

Email: hkyti@elchk.org.hk

### Youth Career Development Service

Rm 11-12, 18/F, Tuen Mun Central Square, 22, Hoi  
Wing Road, Tuen Mun

Tel: 3956-4433 Fax: 3956-4432  
Email: yc@elchk.org.hk

### ELDERLY SERVICE

#### Tuen Mun Integrated Elderly Service

Flat 3, 7/F, Kin Wing Commercial Building, 24-30  
Kin Wing Street, Tuen Mun New Territories

Tel: 2467-2700 Fax: 2467-2900  
Email: tmies@elchk.org.hk

#### Shan King Care and Attention Home for the Elderly

1-2/F, King Wing House, Shan King Estate, Tuen  
Mun

Tel: 2467-6612 Fax: 2463-6689  
Email: skca@elchk.org.hk

#### Lutheran Healthy Aging Centre

No. 7-9, G/F, King Wing House, Shan King Estate,  
Tuen Mun

Tel: 2467-2620 Fax: 2463-6689  
Email: lhac@elchk.org.hk

#### Tuen Mun Enhanced Home and Community Care Service / Tuen Mun Home Care Service Centre

Unit 703, 7/F, Kin Wing Commercial Building, 24-  
30 Kin Wing Street, Tuen Mun

Tel: 2467-7040 Fax: 2454-4482  
Email: tmehccs@elchk.org.hk

Tuen Mun West Day Care Centre for the Elderly  
No. 8-10, G/F, King Lok House, Shan King Estate,  
Tuen Mun

Tel: 2467-1812 Fax: 2462-3881

Email: tmde@elchk.org.hk

#### Home Support Team of the Integrated Discharge Support Program for Elderly Patients

Flat 4, 5/F, Kin Wing Commercial Building, 24-30  
Kin Wing Street, Tuen Mun /

2/F, Tuen Mun Hospital Rehabilitation Block, Tsing  
Chung Koon Road, Tuen Mun

Tel: 3767-7385/3767-7386  
Fax: 3767-7387

Email: idsp@elchk.org.hk

#### Grace Court

2-4/F, Fung Yat Social Service Complex, 364 Kwai  
Shing Circuit, Kwai Chung

Tel: 2155-2828 Fax: 2155-2829  
Email: gc@elchk.org.hk

#### Serene Court

G/F-1/F, 12 Hoi Fai Road, Tai Kok Tsui, Kowloon  
Tel: 2489-8000 Fax: 2481-7222

Email: sec@elchk.org.hk

#### Kwai Chung Neighbourhood Elderly Centre

Unit A, Podium Level, Shek Yam Shopping Centre,  
Shek Yam Estate, Kwai Chung

Tel: 2420-1906 Fax: 2427-2817  
Email: kc@elchk.org.hk

#### Shatin District Community Centre for the Golden-Aged

No. 123, 125-140, G/F, Kwai Wo House, Lek Yuen  
Estate, Shatin

Tel: 2691-7163 Fax: 2694-8158  
Email: sdcc@elchk.org.hk

#### Shatin Rotary Club Community Information Technology College

No.123, 125-140, G/F, Kwai Wo House, Lek Yuen  
Estate, Shatin

Tel: 2691-7163 Fax: 2694-8158  
Email: sdcc@elchk.org.hk

#### Wai Yin Association Evergreen Centre

No. 101-104, G/F, Luk Chuen House, Lek Yuen  
Estate, Shatin

Tel: 2691-7163 Fax: 2694-8158  
Email: sdcc@elchk.org.hk

#### Chung On Neighbourhood Elderly Centre

G/F, Chung Chi House, Chung On Estate, Ma On  
Shan

Tel: 2144-3199 Fax: 2144-3177  
Email: conec@elchk.org.hk

#### Sheen Hok Charitable Foundation Kwan Shon Hing Yu Chui Neighbourhood Elderly Centre

G/F, Ancillary Facilities Block, Yu Chui Court,  
Shatin

Tel: 2630-7070 Fax: 2630-7123  
Email: ycnec@elchk.org.hk

#### Essence Hub

3/F, 204 Prince Edward West, Kowloon  
Tel: 2415-0128

Email: eh@elchk.org.hk

#### Shatin Caring Centre

No. 341-360, 3/F, Shek Yuk House, Chun Shek  
Estate, Shatin

Tel: 2698-4881 Fax: 2695-7588

Email: [scc@elchk.org.hk](mailto:scc@elchk.org.hk)

Shatin Enhanced Home and Community Care Service / Enhanced Home and Community Care Services (New Territories East)

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin

Tel: 2698-4901 Fax: 2695-7588

Email: [scc@elchk.org.hk](mailto:scc@elchk.org.hk)

Home Support Team of the Integrated Discharge Support Program for Elderly Patients (PWH)

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin

Tel: 2698-4881 Fax: 2695-7588

Email: [scc@elchk.org.hk](mailto:scc@elchk.org.hk)

Integrated Home Care Services (Agency and District-based)

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin

Tel: 2698-4366 Fax: 2695-7588

Email: [scc@elchk.org.hk](mailto:scc@elchk.org.hk)

Smart Club

Shop nos. 45 & 46, Fifth Floor, Hong Wai House, Sun Tin Wai Estate, No. 29 Sha Tin Tau Road, Sha Tin

Tel: 2698-4822 Fax: 2698-4008

Email: [smartclub@elchk.org.hk](mailto:smartclub@elchk.org.hk)

Ma On Shan District Elderly Community Centre  
1/F, Commerical Centre, Kam Tai Court, Ma On Shan

Tel: 3124-7633 Fax: 3124-7712

Email: [mosdecc@elchk.org.hk](mailto:mosdecc@elchk.org.hk)

Radiance Hub

Unit 1-8, G/F, Heng Hoi House, Heng On Estate, Ma On Shan

Tel: 3523-1858 Fax: 3523-1851

Email: [mosrh@elchk.org.hk](mailto:mosrh@elchk.org.hk)

Easy Escort Service

Flat 3, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 2467-2700 Fax: 2467-2900

Email: [ees@elchk.org.hk](mailto:ees@elchk.org.hk)

Carer Training Centre

Flat 4, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 3460-5243 Fax: 3460-5241

Email: [ctc@elchk.org.hk](mailto:ctc@elchk.org.hk)

Communion Lutheran Elderly Health Centre

7B Shek Tsai Leng, Kwu Tung, Sheung Shui

Tel: 2671-2201 Fax: 2671-2226

Email: [clehc@elchk.org.hk](mailto:clehc@elchk.org.hk)

Navigation Scheme for young persons in Care Services

Flat 3, 7/F, Kin Wing Commercial Building, 24-30 Kin Wing Street, Tuen Mun

Tel: 9538-8213 Fax: 3460-5241

Email: [yns@elchk.org.hk](mailto:yns@elchk.org.hk)

Faith Home Care & Faith Bus

No. 341-360, 3/F, Shek Yuk House, Chun Shek Estate, Shatin

Tel: 2698-4881 Fax: 2695-7588

Email: [scc@elchk.org.hk](mailto:scc@elchk.org.hk)

## EARLY CHILDHOOD EDUCATION SERVICE

Child Care Resources Centre

G/F, Wing A&B, Kam Lan House, Kam Fung Court, Ma On Shan

Tel: 2393-5674 Fax: 2144-3710

Email: [ccrc@elchk.org.hk](mailto:ccrc@elchk.org.hk)

Chung On Nursery School

G/F, Wing A&B, Kam Lan House, Kam Fung Court, Ma On Shan

Tel: 2393-5674 Fax: 2144-3710

Email: [cons@elchk.org.hk](mailto:cons@elchk.org.hk)

Amazing Grace Nursery School

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Tel: 2540-7583 Fax: 2857-4132

Email: [agns@elchk.org.hk](mailto:agns@elchk.org.hk)

Hing Wah Nursery School

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Ling Kung Nursery School

G/F, Wing A, Yee Kui House, Tsing Yi Estate, Tsing Yi

Tel: 2497-0600 Fax: 2436-3239

Email: [lkns@elchk.org.hk](mailto:lkns@elchk.org.hk)

Ling On Nursery School

5/F, Community Centre Lam Tin (West) Estate, Kai Tin Road, Lam Tin

Tel: 2775-6767 Fax: 2349-4817

Email: [lons@elchk.org.hk](mailto:lons@elchk.org.hk)

Grace Nursery School

G/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung

Tel: 2429-8181 Fax: 2409-9807

Email: [gns@elchk.org.hk](mailto:gns@elchk.org.hk)

Kin Ming Nursery School

Wing B & C, G/F, Ming Sing House, Kin Ming Estate, Tseung Kwan O

Tel: 3428-5953 Fax: 3428-5935

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## EMPLOYMENT & COMMUNITY SERVICE

Professional Training Centre / Nam Chung Outdoor Activity Centre

Rm. 7A, 16/F, Kowloon Plaza, 485 Castle Peak Rd, Lai Chi Kok, Kowloon

Tel: 3421-1436 Fax: 3583-5043

Email: [training@elchk.org.hk](mailto:training@elchk.org.hk)

Grace Training and Development Centre

5/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung

Tel: 2612-1221 Fax: 2612-2339

Email: [gtc@elchk.org.hk](mailto:gtc@elchk.org.hk)

Login Club for New Arrivals

5/F, Kwai Hing Government Offices Building, 166-174 Hing Fong Road, Kwai Chung

Tel: 2410-0124 Fax: 2410-0203

Email: [lcna@elchk.org.hk](mailto:lcna@elchk.org.hk)

Grace Youth Camp

35, Ma On Shan Peak, Ma On Shan, Shatin, N.T.

Tel: 2350-9728 Fax: 3583-5043

Email: [gyc@elchk.org.hk](mailto:gyc@elchk.org.hk)

## REHABILITATION SERVICE

Grace Rehabilitation Service

1-2/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung

Tel: 2418-9090 Fax: 2419-2121

Email: [gracereh@elchk.org.hk](mailto:gracereh@elchk.org.hk)

Kwai Chung District Support Centre

1/F, Luen Yuet House, Kwai Luen Estate, Kwai Chung

Tel: 3586-9466 Fax: 2790-4311

Email: [kcdsc@elchk.org.hk](mailto:kcdsc@elchk.org.hk)

Kwai Shing Hostel

Unit 121-136, G/F, Block 5, Kwai Shing West Estate, Kwai Chung

Tel: 2424-2044 Fax: 2424-2055

Email: [ksh@elchk.org.hk](mailto:ksh@elchk.org.hk)

## DRUG REHABILITATION SERVICE

Enlighten Centre

Rm. 102, 1/F, Tin Ching Amenity and Community Building, Tin Ching Estate, Tin Shui Wai

Tel: 2446-9226 Fax: 2446-9456

Email: [ccpsa@elchk.org.hk](mailto:ccpsa@elchk.org.hk)

Ling Oi Centre

6/F, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung

Tel: 2612-1342 Fax: 2608-2582

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Ling Oi Tan Ka Wan Centre

Short Term Tenancy No. 1657, Tan Ka Wan, Sai Kung North

Tel: 2612-1342 Fax: 2791-8377

Email: [lotkw@elchk.org.hk](mailto:lotkw@elchk.org.hk)

## FAMILY SERVICE

Wong Choi Ming Joyful Family Nurturing Centre

No. 301, 2/F, Siu Hong Shopping Centre, Siu Hong Court, Tuen Mun, N.T.

Tel: 2461-8099 Fax: 2461-0036

Email: [jfnc@elchk.org.hk](mailto:jfnc@elchk.org.hk)

Clinical Psychology Support Service

Room 901-903, 9/F, Tai Shing Commercial (Yaumatei) Building, Nos. 498-500 Nathan Road, Kowloon

Tel: 3586-9842/3586-9843

Fax: 3521-0485

Email: [cpss@elchk.org.hk](mailto:cpss@elchk.org.hk)

Grace Integrative Family Services Centre

UG, Fung Yat Social Service Complex, 364 Kwai Shing Circuit, Kwai Chung

Tel: 2418-9890/2677-1823

Fax: 2677-1801

Email: [gracefc@elchk.org.hk](mailto:gracefc@elchk.org.hk)

Evangelical Lutheran Church  
Social Service – Hong Kong  
Annual Report 2016-2017



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Social Service - Hong Kong**

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